MPG | MADISON PARK GROUP Insights

Market Update Marketing Technology

June 2022











# **Table of Contents**

#### **MADISON PARK GROUP**

# Market Update – Marketing Technology 2022

3
6
11
16
s 46
53

I.

MPG Coverage Overview

# MPG's Marketing Technology Practice

#### MADISON PARK GROUP

# Companies Features and Solutions Explored

# ACQUIC ActiveCampaign > amazon Adobe Sobynder CM Group Demandbase. ActiveCampaign > amazon CISION Conductor DR#FT HubSobt

















Optimizely





#### Inclusion Criteria

Madison Park Group (MPG) actively tracks the MarTech Software landscape and forms transaction advice around several key trends and market developments. Increased focus on personalized experiences across an omnichannel ecosystem and an accelerating focus on zero / first party data in the wake of cookie deprecation are driving significant market activity.

#### Referenced Solutions

IVE	refericed Solutions				
	Content & Experience		Social & Relationships		Data & Analytics
✓	Content Marketing	✓	Advocacy, Loyalty, & Referrals	✓	Audience / Marketing Data & Data Enablement
✓	DAM, PIM, & MRM	✓	Community & Reviews	✓	CDP
✓	Email Marketing	✓	Conversational Marketing & Chat	✓	DMP
✓	Interactive Content	✓	Customer Experience, Service, & Success	✓	Gov, Compliance, & Privacy
✓	Marketing Automation & Campaign / Lead Management	✓	Influencers	✓	Marketing Analytics, Performance, Attribution
✓	Optimization, Personalization, & Testing	✓	Social Media Marketing & Monitoring		
✓	SEO				

#### MPG's MarTech Coverage Leaders

Web Experience Building &

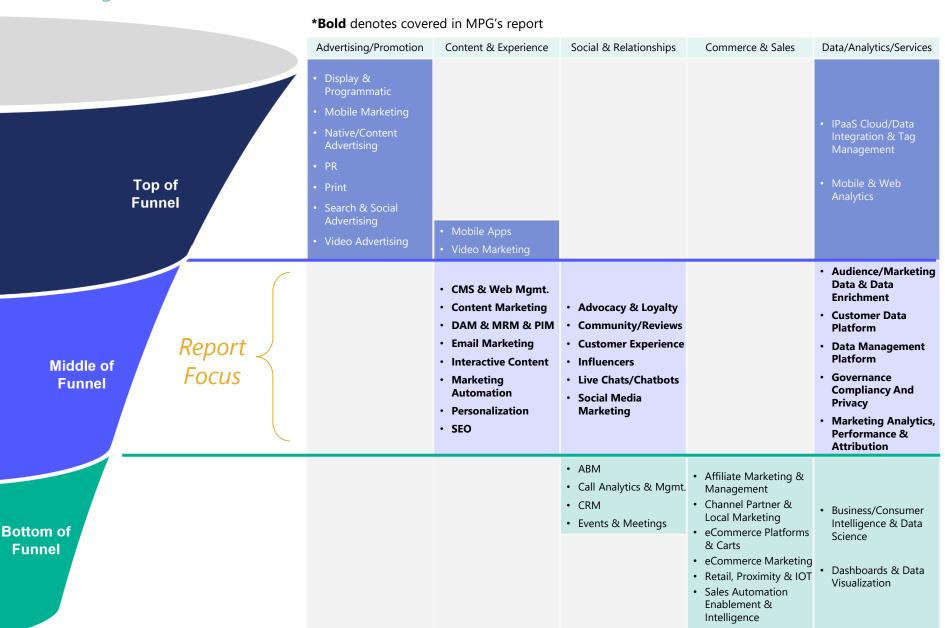
Chris Vansant
Managing Director
Email   LinkedIn

Management

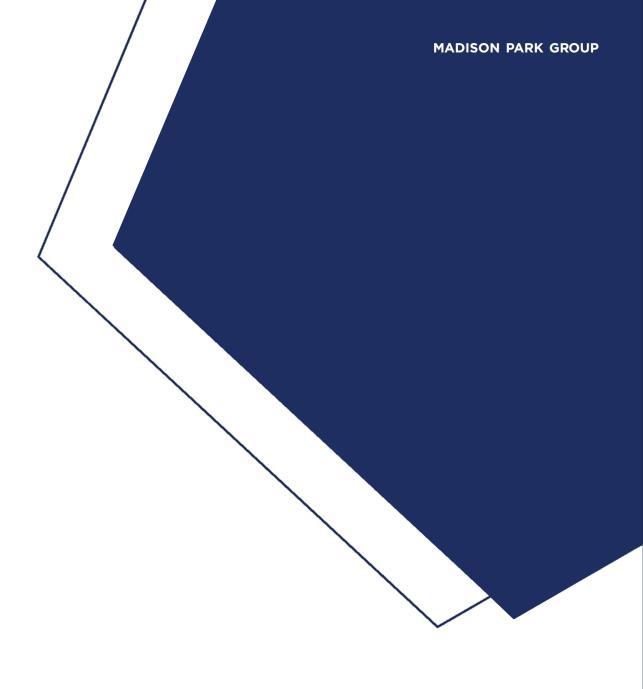
Rohan Khanna Managing Director Email | LinkedIn James Tomasullo Senior Associate Email | LinkedIn Chester Davidson
Associate
Email | LinkedIn

# MPG's Coverage Model

Defining the MarTech Stack



**Industry Trends** 



#### MADISON PARK GROUP

# Inside The Industry

## Market Trends and Notable Transactions

#### Select Identified Underlying Trends

- Brands are navigating a more demanding, omnichannel engagement landscape with greater consumer demand for personalized experiences
- Marketers are tying their once disparate data silos through CDPs to build more unified views of the end consumer
- The proliferation of social media properties is leading to multi-faceted engagement strategies, including social listening, media monitoring, planning and eCommerce
- The pending deprecation of third-party cookies is forcing marketers to accelerate their investments in zero / first party data initiatives
- Interactive content is becoming a priority medium for marketers to generate two-way dialogue with their audiences
- The "MadTech" convergence of MarTech and AdTech is enabling marketers to drive a consistent experience across the customer journey
- Private equity investment in the martech landscape continues to flourish; key investment areas include personalized engagement, data and privacy

#### In Case You Missed These...

#### ...Acquisitions

#### Evergreen acquired Nielsen for \$16.1B

March 2022

#### Thoma Bravo acquired Medallia for \$6.4B

December 2021

#### TransUnion acquired Neustar for \$3.1B

December 2021

#### Intuit acquired Mailchimp for \$12.0B

November 2021

#### Cision acquired Brandwatch for \$450.0M

January 2021

#### Twilio acquired Segment for \$3.2B

November 2020

#### ...Fundraises

#### **Permira** led a \$150.0M Growth Round in mParticle

October 2021

#### SoftBank led a \$234.0M Series D in Treasure Data

October 2021

#### HighSage Ventures led a \$100.0M Series D in Amperity

July 2021

## Bessemer Venture Partners and Tiger Global led a \$230.0M Series F in Yotpo

March 2021

#### MSA Capital, Storm Ventures and IPO Hunt led a \$88.0M Series J in Demandbase

March 2021

#### SilverLake and Georgian led a \$95.6M Series G in Tealium

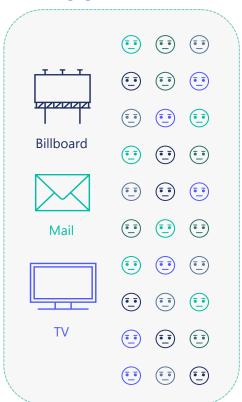
February 2021

# More Personalization, More Channels

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Increased Emphasis on Personalized, Two-Way Conversations to Enhance Experience

Classic, Non-Digital Engagement Model



Personalized, Multi-Channel Digital Engagement Model



Market Commentary



"We want to be treated as individuals by the brands we do business with... But, it's hard for companies to treat folks at the individual level because there's so much data — there are so many platforms and devices.

But this is what customers expect — they expect a personalized experience"

 Katie Wheeler, Senior
 Manager of Product Marketing at Salesforce







Market Case Studies Content management platform Nuxeo increased engagement by 34% after implementing machine learning solutions to personalize recommendations

Cloud logistic platform Bringg saw a 20% increase in demo bookings after personalizing customer newsletters and landing pages

Soft drink company Coca-Cola increased its sales volume for the first time in four years after adding unique personal phrases to its bottles

Proliferation of Social Media is Transforming how Brands Engage with Consumers

An Ever-Growing Network Of Social Channels Is Driving **Fundamental Changes In Marketing Strategy Transactions** stock exchange January 2021 Media Monitoring February 2021 Social Listening BeReal. capabilities December 2021 Planning & **Publication** Social April 2022

Media monitoring platform Meltwater raises ~\$400 million in IPO on the Swedish (0)

Cision acquires consumer intelligence and social listening platform **Brandwatch for \$450 million** 



Meltwater

Adobe acquires ContentCal to augment social media publishing workflow



Commerce

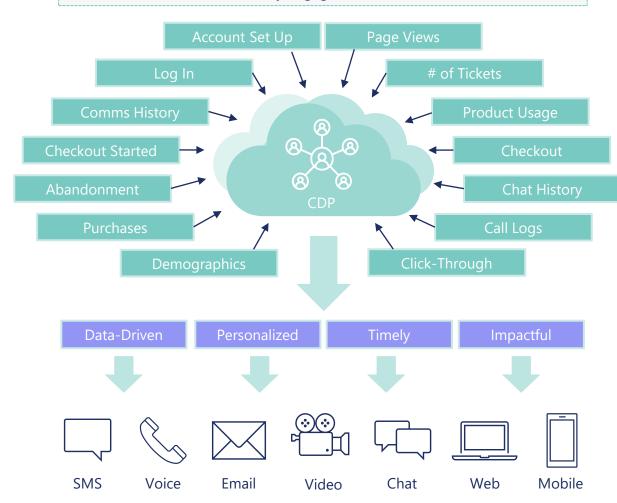
**Amazon acquires social** commerce business GlowRoad as it aims to digitize India's 10 million businesses by 2025 amazon

# The Rise of Customer Data Platforms (CDPs)

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CDPs are Becoming Strategic as Brands Seek to Build a Unified View of the Customer

The average company has +400<sup>(1)</sup> data sources; CDPs enable organizations to combine data from once disparate systems to create a single view of the customer and effectively engage with them across the funnel





"Segment lets developers and companies break down [data] silos and build a complete picture of their customer. Combined with Twilio's Customer Engagement Platform, we can create more personalized, timely and impactful engagement across customer service, marketing, analytics, product and sales"

- Jeff Lawson, co-founder and CEO of Twilio



# Georgian SILVERLAKE

"Tealium's customer data platform helps businesses gain a competitive advantage by providing the insights to deliver a highly personalized customer journey. We are excited to continue our partnership with Tealium as they lead the growing demand for this essential requirement of digitization"

- Justin LaFayette, Lead Investor at Georgian

**Emerging Vendors to Watch** 



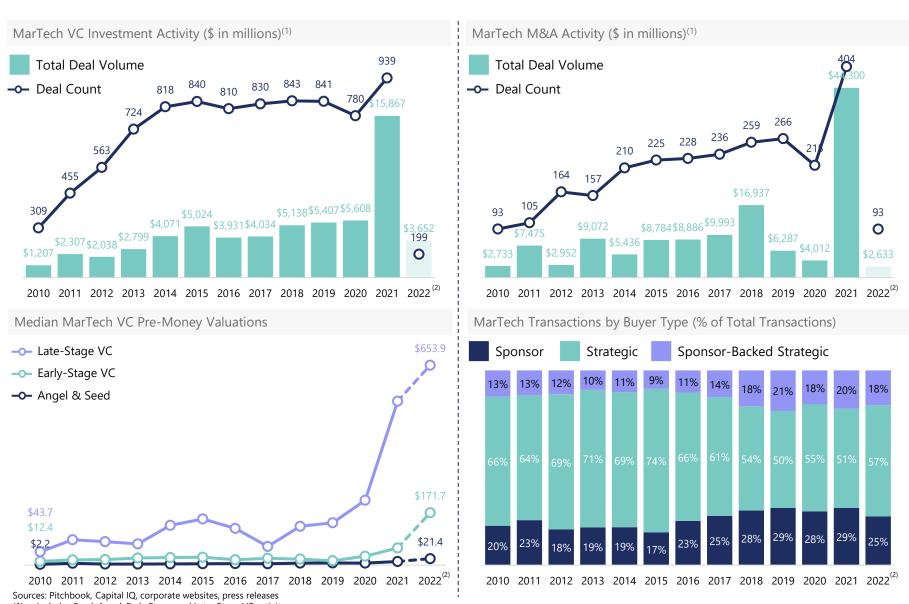






Market Activity and Notable Transactions

# Record Levels of MarTech Deal Activity in 2021; YTD 2022 Remains Healthy



Includes Seed, Angel, Early Stage, and Later Stage VC activity
 YTD March 2022

#### **MADISON PARK GROUP**

# Large VC Rounds are Powering Innovation Across the MarTech Landscape

Target	Lead Investor	Date	Comments & Observations	Segment	Deal Type	Amount Raised <sup>(i)</sup>	Pre-Money Valuation <sup>(i)</sup>
TREASURE DATA	SoftBank	Nov-21	<ul> <li>Enhance CDP innovation and accelerate Treasure Data's global expansion</li> <li>Represents largest funding round for a CDP vendor</li> </ul>	Data & Analytics	Series D	\$234	\$966
Смогосо	TIGERGLOBAL	Aug-21	<ul> <li>ML-powered DSP / retail media network growing +100% with +\$100mm net run-rate revenue</li> <li>Investment will bolster growth ahead of planned IPO</li> </ul>	Data/Advertising & Promotion	Series C	\$187	\$1,300
Amperity &	HIGHSAGE	Jul-21	<ul> <li>CDP for consumer brands</li> <li>Financing will support S&amp;M, R&amp;D and international expansion</li> </ul>	Data & Analytics	Series D	\$100	\$900
Outreach	STEADFAST C A P I T A L	Jun-21	<ul> <li>Outreach grew Q1 ARR by 100% YoY</li> <li>Will use the funding to continue growth through technology acquisitions and increased S&amp;M</li> </ul>	Data & Analytics	Series G	\$200	\$4,400
KLAVIYO	SANDS CAPITAL	May-21	<ul> <li>Analyzes transactional and behavioral data to create custom user experiences and enhance targeting</li> <li>Investment will fund development &amp; int'l growth</li> </ul>	Data & Analytics	Series D	\$320	\$9,470
D Demandbase.	STORM VENTURES	Apr-21	<ul> <li>Account-based marketing platform, B2B go-to-market and attribution software provider</li> <li>Acquired InsideView and DemandMatrix</li> </ul>	Social & Relationships/ Data & Analytics	Series J	\$88	\$1,000
<b>Active</b> Campaign <b>&gt;</b>	TIGERGLOBAL	Apr-21	<ul> <li>Grow AC's position in experience automation with investments in R&amp;D &amp; global expansion</li> <li>Grew customers from 90K to 145K over 16 months</li> </ul>	Content & Experience	Growth	\$240	\$2,760
yotpo.	Bessemer Venture Partners TIGERGLOBAL	Mar-21	<ul> <li>Accelerates the company's ecommerce marketing platform</li> <li>Yotpo crossing \$100mm ARR and grew 170%</li> </ul>	Content & Experience	Series F	\$230	\$1,170
ITERABLE	/// Adams Street	Mar-21	<ul> <li>Cloud-based omnichannel marketing/engagement platform which serves as a system of record</li> <li>Zero/first party data at core of Iterable's approach</li> </ul>	Content & Experience	Series E	\$211	\$1,890
*TEALIUM	Georgian SilverLake	Feb-21	<ul> <li>Investment comes as organizations need to adopt a first party data strategy</li> <li>Strengthens data, development and global GTM</li> </ul>	Data & Analytics	Series G	\$96	\$1,104
					Average	\$191	\$2,496

# Notable PE / Growth Equity Transactions

#### **MADISON PARK GROUP**

# Considerable Sponsor Interest across Different Segments of the Ecosystem

Target	Lead Investor	Date	Comments & Observations	Segment	Deal	Deal	Enterprise Value / Es	
rarget	Lead Investor	Date	Comments & Observations	Segment	Type	Value <sup>(i)</sup>	Revenue	EBITDA
Nielsen	<b>EVERGREEN</b>	Mar-22	<ul> <li>Leading audience measurement provider</li> <li>Drive the Nielsen ONE roadmap – measurement across programmatic streaming, CTV and digital</li> </ul>	Data & Analytics	Take Private	\$16,143	4.59x	14.8x
jebbit	VISTA	Jan-22	<ul> <li>Jebbit's no-code platform enables brands to gather zero-party data through interactive experiences (quizzes, lookbooks, trivia, etc.)</li> </ul>	Data & Analytics	PE Growth	n/a (\$70mm raised)	n/a	n/a
Medallia	THOMABRAVO	Dec-21	<ul> <li>Drive innovation in the experience mgmt. market</li> <li>Heavy investment in cloud, Al and personalization capabilities across channels</li> </ul>	Content & Experience	Take Private	\$6,400	12.20x	n/m
MAVRCK	SUMMIT PARTNERS	Dec-21	<ul> <li>Financing will support expansion of Mavrck's influencer marketing platform</li> <li>Merged with Later in April 2022</li> </ul>	Social & Relationships	PE Growth	n/a (\$120mm raised)	n/a	n/a
<b>₩</b> conductor	BregalSagemount	Nov-21	<ul> <li>Previously bought itself back from WeWork in 2019</li> <li>Financing will support M&amp;A, expansion into enterprises and continued technology innovation</li> </ul>	Data & Analytics	PE Growth	\$525	n/a	n/a
DR#FT	₩ VISTA	Oct-21	<ul> <li>Platform drives conversations across S&amp;M</li> <li>Will support Drift's continued growth in the Conversational Commerce market</li> </ul>	Social & Relationships	Buyout	\$1,000	n/a	n/a
mparticle	PERMIRA	Oct-21	<ul> <li>Accelerate mParticle's global go-to-market and expand R&amp;D of customer data infrastructure</li> <li>Enterprise-grade capabilities with robust integrations</li> </ul>	Data & Analytics	PE Growth	\$650	n/a	n/a
PhotoShelter	CLEARHAVEN PARTNERS	Sep-21	<ul> <li>Digital asset management platform servicing +1,300 enterprises &amp; +80,000 professional photographers</li> <li>Subsequently acquired Third Light in January 2022</li> </ul>	Content & Experience	PE Growth	n/a	n/a	n/a
bazaarvoice	THL	Mar-21	<ul> <li>Product review and user-generated content (UGC) solutions; network of +11,500 brands &amp; retailers</li> <li>Existing investor Marlin Equity will rollover</li> </ul>	Content & Experience	Buyout	\$1,750	5.47x	17.5x
sitecore <sup>s</sup>	EQT	Jan-21	<ul> <li>Enables Sitecore to rapidly grow its digital experience platform across the customer journey</li> <li>Focused on enterprises - over 1/3<sup>rd</sup> of the F100</li> </ul>	Content & Experience	PE Growth	n/a (\$1.2bb raised)	n/a	n/a
					Average	\$4,411	7.42x	16.2x

#### MADISON PARK GROUP

# **Notable Strategic Transactions**

# Aggressive Consolidation of Scaled Platforms

Target	Acquirer	Date	Comments & Observations	Segment	Deal Size <sup>(i)</sup>	Enterprise \ Revenue	Value / Es <sup>.</sup> EBITDA
momentive <sup>-</sup>	zendesk Terminated	Feb-22 <sup>(ii)</sup>	<ul> <li>Zendesk shareholders voted to terminate the acquisition, citing lack of tech suitability and risks around all-stock transaction</li> <li>Combination would have created a customer intelligence leader</li> </ul>	Content & Experience	\$4,130	8.98x	n/m
neustar	TransUnion.	Dec-21	<ul> <li>Neustar has identity solutions with use cases in marketing, fraud and communications</li> <li>Deal enables TU to drive personalized online experiences</li> </ul>	Data & Analytics	\$3,100	5.39x	27.0x
*xandr	Microsoft	Dec-21	<ul> <li>Positions Microsoft to drive digital advertising and retail media in a post-cookie world</li> <li>Complements Microsoft's audience intelligence capabilities</li> </ul>	Advertising & Promotion	\$1,000	2.94x	n/m
<b>a</b> mailchimp	ıntuıt	Nov-21	<ul> <li>Mailchimp will allow Intuit to deliver an end-to-end customer growth platform to small and midmarket businesses</li> <li>Previously established QuickBooks / Mailchimp integrations</li> </ul>	Content & Experience	\$12,000	15.78x	n/m
CHEETAH DIGITAL	CM Group	Oct-21	<ul> <li>Merge drives innovation across email, omnichannel, personalization and loyalty solutions</li> <li>Cheetah enhances CM's presence in the enterprise segment</li> </ul>	Content & Experience	n/a	n/a	n/a
PULSEPOINT	Internet Brands	Aug-21	<ul> <li>Enhances IB's presence in the healthcare vertical</li> <li>Ability to deliver targeting in a post-cookie marketplace with PulsePoint's programmatic and data capabilities</li> </ul>	Advertising & Promotion	n/a	n/a	n/a
<b>B</b> randwatch	CISION	Jun-21	<ul> <li>Combines Brandwatch's consumer intelligence and social media listening capabilities with Cision's media monitoring platform</li> <li>Applicable to PR, marketing, social and customer care teams</li> </ul>	Social & Relationship s	\$450	4.50x	n/a
<b>SPARK</b> P <b>Ó</b> ST	<b>W</b> MessageBird	May-21	<ul> <li>Adds email, a widely used communication method, to MessageBird's suite of communication tools</li> <li>Deal came alongside \$1 billion in funding led by Eurazeo</li> </ul>	Content & Experience	\$600	n/a	n/a
<b>s</b> emarsys	SAP	Nov-20	<ul> <li>Enhances SAP's S/4HANA and experience management capabilities</li> <li>Drive hyper-personalized, omnichannel, real-time engagements</li> </ul>	Content & Experience	n/a	n/a	n/a
Segment	<b>twilio</b>	Nov-20	<ul> <li>Extends Twilio from customer communication to customer engagement through a single view of the customer journey</li> <li>Twilio's solutions power 1T annual interactions</li> </ul>	Data & Analytics	\$3,200	14.00x	n/a
					Average	8.60x	27.0x
					Median	7 19x	27 0x

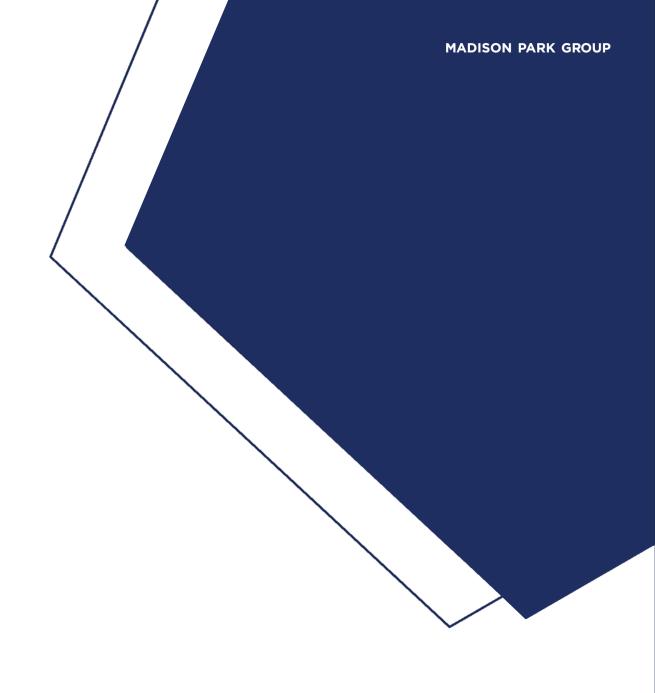
Sources: Pitchbook, Capital IQ, corporate websites, press releases, MPG proprietary knowledge

(i) \$ in millions

ii) Cancelled transaction

IV.

Featured Companies





# **Content & Experience**Web Experience Building & Testing

**Business Overview** 

(\$ in millions)

Headquarters: Boston, MA

Employees (1-Yr. Growth): 1,207 (▲9%)

Year Founded: 2007

Website: <u>www.acquia.com</u>

Ownership Status: PE-Backed (Vista Equity)

Acquisitions:

Enterprise Value (EV): N/A

Est. Revenue: N/A

Est. EBITDA: N/A

EV / Est. Revenue: N/A

EV / Est. EBITDA: N/A

Description:

Provider of a cloud-based content management platform for the building, delivery, and optimization of digital experiences

#### Select Funding / Transaction History

Date	Target/Sponsor	Amount (Deal Type)
Sep-21	MONROE CAPITAL	\$10.0m (Debt)
Nov-19	<b>V</b> ISTA	\$1.0b (Buyout)
May-19	Undisclosed	\$10.2m (Later Stage VC)
Sep-15	Center view	\$55.0m (Series G)

News & Notes

# Product Development & M&A Bolsters Digital Experience Platform

#### » Acquia Advances Digital Experience Platform With Latest Acquisition

- In <u>September 2021</u>, Acquia announced its acquisition of Widen, a developer of Digital Asset Management and Product Information Management software
  - Widen unites rich media, product information and marketing digital assets
  - Dries Buytaert, Co-founder and CTO of Acquia, commented "With Widen, we will be able to offer world-class capabilities around rich media and product information content."

#### Series Of Product Releases

- In March 2022, Acquia released Code Studio, an end-to-end DevOps Solution for Drupal
  - The company commented "With Code Studio added to our lineup of developer tools, Acquia now provides the only end-to-end web platform for Drupal with 100% cloud-based development tools."
- In <u>February 2022</u>, Acquia announced its new Drupal Cloud hosting solution for customers in the United Kingdom
  - A data center in London provides in-country hosting for organizations that prefer to have their Drupal databases remain in-country in the wake of Brexit
- In <u>January 2022</u>, Acquia released advanced retail machine learning models
  - Senior Vice President of Product Marketing Kevin Cochrane commented, "Through the
    recent launch of our multi-touch attribution model and new market basket model, we are
    helping retailers gain a more holistic view of their business by understanding successful
    levers within their sales and marketing efforts."

#### » New Addition To Senior Leadership

- In <u>August 2021</u>, Mark Picone, former Vice President at Adobe, joined Acquia as General Manager and Senior Vice President of Product for Marketing Cloud
  - Picone brings over twenty years of experience in the fields of data & analytics and product development

# ActiveCampaign >

# **Content & Experience**

# Marketing Automation & Campaign / Lead Management

News & Notes

#### **Business Overview**

(\$ in millions)

Headquarters: Chicago, IL Employees (1-Yr. Growth): 983 (▲15%)

Year Founded: 2003

Website: <u>www.activecampaign.com</u>

Ownership Status: PE-Backed (Tiger Global)
Acquisitions: 1

Acquisitions.

Enterprise Value (EV): \$1,000<sup>(1)</sup>
Est. Revenue: \$165<sup>(1)</sup>

Fst. FBITDA:

Est. EBITDA: N/A

EV / Est. Revenue: N/A

EV / Est. EBITDA: N/A

#### Description:

Provider of customer experience automation services in marketing automation, email marketing, sales automation, and CRM to growing businesses

#### Select Funding / Transaction History

Date	Target/Sponsor	Amount (Deal Type)
Apr-21	<b>I SILVERSMITH</b> TIGERGLOBAL	\$240.0m (PE Growth)
Jan-20	SUSQUEHANNA GROWTH EQUITY	\$100.0m (PE Growth)
Oct-16	<b>I SILVERSMITH</b>	\$20.0m (PE Growth)

# Record Growth Milestones And First Ever Acquisition

#### » Product Acquisition Enhances Email Capabilities

- In May 2022, ActiveCampaign acquired the Postmark (email delivery) and DMARC Digests (email authentication) products from Wildbit
  - The acquisitions further ActiveCampaign's goal of unifying message, voice, brand, and customer data to create a conversation across sales, marketing, and transactional events
  - ActiveCampaign will integrate the two platforms, enabling better email automation

#### » New Locations Expand Global Footprint

- In <u>December 2021</u>, ActiveCampaign established new and expanded physical presences in 1)
   Indianapolis, Indiana, 2) Dublin, Ireland and 3) Florianopolis, Brazil
- In October 2021, ActiveCampaign crossed the 1,000-employee threshold
  - Jason VandeBoom, founder and CEO, commented, "Crossing this 1,000 employee globally
    milestone is a testament to hard work, creativity and customer obsession from all of our
    teammates to date. We have been on an incredible growth trajectory, and we're not
    slowing down anytime soon. We're eager to keep doing everything we can to help our
    customers succeed."

#### » Additional Features For B2B Customers

 In <u>December 2021</u>, Active Campaign released an array of new and updated features, including a new email designer, sales engagement automation, custom objects, page templates, and other free tools

#### » Appointment Of First Chief People Officer

 In <u>December 2021</u>, former Salesforce executive Michael Rico joined ActiveCampaign as its first Chief People Officer



# **Market Aggregator**

#### **Business Overview**

(\$ in millions)

Headquarters: San Jose, CA Employees (1-Yr. Growth): 30,301 (48%) Year Founded: 1982 Website: www.adobe.com Ownership Status: Public (NASDAQ: ADBE) Acquisitions: 14 Enterprise Value (EV): \$190,496.0 TTM Revenue: \$16,142.0 TTM FBITDA:

 TTM EBITDA:
 \$6,521.0

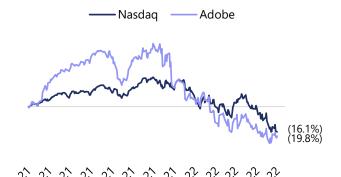
 EV / TTM Revenue:
 11.80x

 EV / TTM EBITDA:
 29.2x

#### Description:

Global leader in digital media and digital marketing solutions including content creation, document management, and digital marketing and advertising software

#### LTM Stock Performance



News & Notes

# Numerous Appointments To Executive Team And Board Of Directors

#### » Acquisitions Across Collaboration, Social Media, Content Marketing, Video And VR/AR/XR

- In <u>March 2022</u>, Adobe acquired BRIO XR, a provider of VDR/AR/XR technologies for authoring and publishing interactive experiences
  - The BRIO XR team will contribute to Adobe's Creative Cloud 3D authoring and experience design teams
- In <u>January 2022</u>, Adobe completed its acquisition of file-based design collaboration platform Abstract Notebooks to simplify the design collaboration process
  - Creative professionals from Abstract will now be able to leverage Adobe's platform to work together on projects in real time
- In <u>December 2021</u>, Adobe acquired social media and content marketing solutions company ContentCal
  - The acquisition will augment Adobe's social media publication workflow capabilities
- In October 2021, Adobe announced the acquisition of Frame.io, a cloud-based video collaboration platform for \$1.3 billion
  - The addition of Frame.io builds upon Adobes existing video editing offerings

#### » Leadership Appointments And Promotions

- In January 2022, Adobe named Brett Biggs and Spencer Neumann to its Board of Directors
  - Biggs was executive vice president and CFO for Walmart
  - Neuman was CFO for Netflix
- In <u>December 2021</u>, the company announced two promotions
  - Anil Chakravarthy was promoted to President of Adobe's Digital Experience business
  - David Wadhwani was promoted from Chief Business Officer and executive vice president,
     Digital Media, to President of Adobe's Digital Media business
- In October 2021, Adobe appointed Dan Durn as CFO



# Market Aggregator

#### **Business Overview**

(\$ in millions)

Headquarters: Seattle, WA Employees (1-Yr. Growth): 1,022,801 (499%)

Year Founded: 1994

Website: www.amazon.com

Ownership Status: Public (NASDAQ: AMZN)

Acquisitions: 10

Enterprise Value (EV): \$1,205,547.9

\$477,748.0 TTM FBITDA:

\$55,698.0

EV / TTM Revenue: 2.52x

EV / TTM EBITDA:

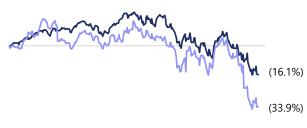
#### Description:

TTM Revenue:

Technology company spanning e-commerce, cloud computing, digital streaming, and artificial intelligence

#### LTM Stock Performance





News & Notes

21.6x

# Amazon Continues To Push Forward As Advertising Leader

#### M&A Expands Amazon's International Presence And Social & eCommerce Capabilities

- In April 2022, Amazon acquired GlowRoad, an Indian social commerce business
  - The deal further entrenches Amazon's presence in India, a key overseas market
  - The acquisition supports Amazon's goal of digitizing India's 10 million businesses by 2025
  - Amazon has invested over \$6.5 billion in its India operations
- In April 2022, Amazon acquired Prione Business Services, a joint venture Amazon previously had with Catamaran Ventures
  - The JV had enabled over 300,000 SMB sellers to go online and armed 4 million merchants with payments capabilities
- In March 2022, Amazon acquired Welsh e-commerce start-up Veego, a provider of software that helps retailers with cross-platform management
  - Amazon will leverage the acquisition to win sellers by integrating more robust tools into its Multi-Channel Fulfillment program
- In July 2021, Amazon acquired Facebook's Satellite Internet Team to support its effort to develop low Earth orbit satellites

#### » Amazon Solidifies Position As Advertising Giant

- In February 2022, Amazon generated \$31.2 billion in advertising revenue, surpassing Microsoft, Snap, and Pinterest
  - Amazon Chief Financial Officer Brian Olsavsky commented, "I'm excited to continue innovating in areas like sponsored ads, streaming video and measurement. Of course, advertising only works if we make it useful for customers. When we create great customer experiences, we build better outcomes for brands."



# Content and Experience DAM, PIM, & MRM

**Business Overview** 

Ownership Status:

(\$ in millions)

Headquarters: Amsterdam, Netherlands

Employees (1-Yr. Growth): 443 (▲15%)

Year Founded: 2013

Website: <u>www.bynder.com</u>

VC-Backed (Insight Partners)

Acquisitions:

Acquisitions.

Enterprise Value (EV): N/A

Est. Revenue: N/A

Est. EBITDA: N/A

EV / Est. Revenue:

EV / Est. EBITDA: N/A

#### Description:

SaaS-based full-cycle marketing and branding platform designed to find and share creative graphics, videos and documents

#### Select Funding / Transaction History

Date	Target/Sponsor	Amount (Deal Type)
May-19	WELLS FARGO	Undisclosed (Debt)
Aug-16	INSIGHT PARTNERS	\$22.2m (Series A)
Dec-14	CNBB	Undisclosed (Seed)

News & Notes

## New Leadership, Third Acquisition Amidst Rapid Growth

#### >> Third Acquisition Under Insight Partners

- In March 2022, Bynder acquired GatherContent, a content operations platform
  - This acquisition combines content with creative in a centralized hub
  - Bob Hickey, CEO of Bynder, commented, "When we're looking to make an acquisition, the
    priority is what benefit it can bring to our customers and how it can solve the challenges
    they face. Marketing teams now are tasked with creating and assembling even-increasing
    volumes and varieties of text and creative content...often, however, the process of content
    creation is time-consuming and inefficient."
  - Bynder plans on integrating GatherContent into the Bynder platform, offering it as an operational, separately-priced module while also maintain the solution as an available separate standalone product

#### >> Forrester Wave Report – Bynder Named As "Leader"

- In February 2022, Bynder was named in the latest Forrester Wave Digital Asset Management for Customer Experience, Q1 2022 report as "Leader"
  - This inclusion amongst a group of three others out of a group of 14 is a testament to their solution receiving the highest scores in eight different criteria evaluated including usability, performance and user interface

#### » New Leadership Appointment

- In March 2022, Bynder appointed Bob Hickey as Chief Executive Officer
  - Hickey, a DAM veteran, was previously General Manager at Webdam (<u>acquired</u> by Bynder Feb-18) and brings more than 20 years of leader experience with seven years specifically focused on the DAM industry
  - Hickey commented, "I believe Bynder is accelerating the next generation of DAM allowing brands to navigate the complexity of a changing economy...I am more confident now than ever in our mission to help deliver the best digital experience."



# **Social & Relationships** *Influencers*

**Business Overview** 

(\$ in millions)

Headquarters: Chicago, IL Employees (1-Yr. Growth): 2,729 ( 5% )

Year Founded: 1866

Website: <a href="https://www.cision.com">www.cision.com</a>
Ownership Status: PE-Backed (Platinum Equity)

Ownership Status: PE-Backed (Platinum Equity)
Acquisitions: 10

Enterprise Value (EV): N/A

Est. Revenue:

Est. EBITDA:

EV / Est. Revenue: N/A

EV / Est. EBITDA:

#### Description:

Global provider of earned media software and services to assist professionals in public relations and marketing communications in identifying key influencers, creating strategic content, and measuring impact

#### Select Funding / Transaction History

Date	Target/Sponsor	Amount (Deal Type)
Jan-20	Platinum Equity	\$1.5b (Buyout)
Jun-17	© CAPITOL ACQUISITION	\$325.0m (SPAC)
Jun-14	GTCR	\$124.3m (Buyout)

News & Notes

N/A

N/A

N/A

# Initiatives Across M&A, Partnerships And ESG

#### » Sights Set On Innovation With New Acquisitions

- In <u>December 2021</u>, Cision announced its acquisition of Streem, a real-time media services firm
  - Abel Clark, CEO at Cision, commented, "Streem's customers will benefit enormously from Cision's global reach and we're excited to be able to offer a full-suite of monitoring, distribution, insights and social media solutions in ANZ that both our local and global customers can benefit from."
- In <u>June 2021</u>, Cision acquired Brandwatch for \$450 million
  - Cision will combine Brandwatch's Al/ML-powered digital consumer intelligence artificial intelligence with its existing presence in media intelligence
  - Clark commented, "The continued digital shift and widespread adoption of social media is rapidly and fundamentally changing how brands and organizations engage with their customers. This is driving the imperative that PR, marketing, social, and customer care teams fully incorporate the unique insights now available into consumer-led strategies.
     Together, Cision and Brandwatch will help our clients to more deeply understand, connect and engage with their customers at scale across every channel."

#### » Brands Can Deliver More Targeted Messages With Nativo Partnership

- In March 2022, Cision PR Newswire announced its exclusive sponsored placement partnership with advertising platform Nativo
  - Cision commented, "This partnership provides a new way for public relations
    professionals to distribute and analyze the impact of branded content and enables PR
    agencies to sell robust placement packages to their clients. The seamless format of a
    Sponsored Placement allows brands to drive engagement by reaching audiences on the
    channels they prefer and trust."

#### » New Capabilities In Response To Growing Demand For ESG Disclosure

In <u>January 2022</u>, Cision announced the launch of a new suite of ESG solutions for clients, including a customized website for a company's ESG news and initiatives



# **Content & Experience** Email Marketing

#### **Business Overview**

(\$ in millions)

Headquarters: Nashville, TN Employees (1-Yr. Growth): 241 (▼12%)

Year Founded: 2004

Website: <u>www.campaignmonitor.com</u>

Ownership Status: PE-Backed (Insight, Vector)

Acquisitions: 7

Enterprise Value (EV): N/A
Est. Revenue: \$250()

Est. EBITDA: N/A

EV / Est. Revenue: N/A

EV / Est. EBITDA: N/A

#### Description:

Email marketing software offering products and services ranging from email marketing tools and automation to full-featured email platforms

#### Select Funding / Transaction History

Date	Target/Sponsor	Amount (Deal Type)
Oct-21	Jefferies   CIBC♦	\$590.0m (Debt)
Oct-20	Antares Capital   <u>BARINGS</u>	\$70.0m (Debt)
May-19	Antares Capital BARINGS	\$314.9m (Lev. Recap.)
Apr-14	Accel   INSIGHT	\$410.0m (Buyout)

News & Notes

## Merger Bolsters MarTech Capabilities And Enterprise Presence

#### >> Cheetah Digital Merger Expands Digital Marketing Functionality And Market Reach

- In October 2021, CM Group announced its merger with Cheetah Digital, a provider of a suite of relationship marketing solutions
  - The acquisition expands CM Group's reach into the enterprise segment and bolsters product capabilities across email, omnichannel, personalization and loyalty
  - Vector Capital, the investor in Cheetah Digital, will become a significant minority investor in the combined company; Insight will remain majority holder
  - Wellford Dillard, CEO at CM Group, commented, "Our merger with Cheetah Digital means CM Group will be well positioned to meet the needs of customers of all sizes and shapes, and we will continue to be their marketing technology partner as they grow by delivering the right technology at the right time, tailored to their industry and built for the scale at which they operate. By keeping each CM Group product distinct and focused on specific verticals or market segments, we deliver superior solutions, expertise, and outcomes for customers when compared to the large volume of generalist solutions in the market today."

#### » New Hires And Promotions

- In <u>April 2021</u>, CM Group promoted David Fox, former Senior Vice President of Global Customer Support, to Chief Customer Officer
- In <u>February 2021</u>, CM Group named experienced enterprise and startup leader Desta Price as Chief Product Officer
- In <u>February 2021</u>, experienced marketing executive David Scott joined CM Group's board of directors



# **Content & Experience**Search Engine Optimization (SEO)

**Business Overview** 

(\$ in millions)

Headquarters: New York, NY Employees (1-Yr. Growth): 479 (▲25%)

Year Founded: 2006

Website: <a href="https://www.conductor.com">www.conductor.com</a>
Ownership Status: PE-Backed (Bregal Sagemount)

Acquisitions:

Enterprise Value (EV): N/A

Est. Revenue:

Est. EBITDA:

EV / Est. Revenue: N/A

EV / Est. EBITDA: N/A

#### Description:

SaaS-based search and content intelligence platform designed to generate customer intent insights that help marketers with content creation and optimization as well as online visibility

#### Select Funding / Transaction History

Date	Target/Sponsor	Amount (Deal Type)
Nov-21	Bregal Sagemount	\$150.0m (PE Growth)
Oct-17	EASTWARD CAPITAL PARTNERS	\$7.0m (Series D1)
Feb-15	CATALYST INVESTORS	\$26.5m (Series D)
Oct-12	INVESTOR GROWTH CAPITAL	\$19.8m (Series C)

News & Notes

N/A

N/A

## Dedicated Hires To Amplify Content And Experience Product Suite

#### » Conductor Gains PE Backing Two Years After Gaining Independence From WeWork

- In November 2021, Bregal Sagemount invested \$150 million in Conductor to accelerate product development, expand into the enterprise segment and pursue M&A
  - The transaction valued Conductor at ~\$500 million and comes two years after Conductor's leadership team bought back the company from WeWork in 2019
  - Conductor was recognized as a top SEO platform by TrustRadius, Forrester & InfoTech

#### » First Acquisition Under New PE Ownership

- In <u>February 2022</u>, Conductor acquired ContentKing, a real-time SEO auditing and monitoring technology company
  - ContentKing's technology will be added to Conductor's existing platform to offer end-toend SEO solutions

#### » Multiple Additions To Senior Leadership

- In January 2022, Conductor appointed former Alvaria CFO Sherri Moyen as its first female CFO
- In <u>September 2021</u>, Conductor appointed Wei Zheng, former VP of Product and Design at Trifacta, as Chief Product Officer
- In May 2021, Conductor announced the appointment of four new members to its leadership team
  - Alok Srivastava, with former roles at Oracle, Delphix Corporation, and LiftLab, joined as the Chief Technology Officer
  - Tom Martin, former executive at Hewlett-Packard, Symantec, Rackspace, Nuance Communications, and iCIMS, serves as Conductor's first Chief Revenue Officer
  - Irene DeNigris, coming from iCIMS, joined as Conductor's first Chief People Officer
  - Ron Kasner, former CFO, President, COO, and CEO at iCIMS, serves as the Vice Chairman





#### Data

# Marketing Analytics, Performance, Attribution

#### **Business Overview**

(\$ in millions)

Headquarters: San Francisco, CA Employees (1-Yr. Growth): 973 (\$\textstyle 32\%)

Year Founded: 2006

Website: www.demandbase.com

Ownership Status: PE-Backed (Silver Lake, Sageview)

Acquisitions: 3

Enterprise Value (EV): N/A

Est. Revenue: N/A

Est. EBITDA: N/A

EV / Est. Revenue: N/A

EV / Est. EBITDA: N/A

#### Description:

Account-based marketing platform for B2B brands that helps marketing professionals enhance their interactions with customers

#### Select Funding / Transaction History

Date	Target/Sponsor	Amount (Deal Type)
Apr-21	*** STORM VENTURES	\$88.0m (Series J)
May-17	SILVERLAKE	\$65.0m (Series H)
Jul-15	SAGEVIEW CAPITAL"	\$30.0m (Series G)
Mar-14	$\label{eq:GREENSPRING} GREENSPRING ASSOCIATES \\ Trusted Relationships, Better Outcomes.$	\$15m (Series F)

News & Notes

# Gaining Traction Through International Expansion And M&A

#### » Increasing Global Reach With Record International Growth

- In <u>February 2022</u>, Demandbase reported record international growth in regions such as UK, Germany, India, and Japan
  - Paul Gibson, Vice President, International at Demandbase, commented, "Our growth is
    driven by the fact that B2B sales and marketing teams are realizing they need a clear way
    to remove the guesswork from their go-to-market strategies. Demandbase provides that
    in spades, helping organizations prioritize accounts that are primed for sales and avoid
    wasting budget on those that aren't. Our market-leading technology just keeps getting
    better, giving our customers the top go-to-market suite available to power their success."

#### Demandbase Adds More Expertise To Executive Team and Board of Directors

- In <u>December 2021</u>, Demandbase appointed Brewster Stanislaw as its Chief Product Officer
- In March 2021, Demandbase appointed Heather Zynczak to its Board of Directors
  - Zynczak's prior experience includes roles as Chief Marketing Officer at Pluralsight and Domo, executive positions at Oracle and SAP, and consultant positions at Accenture, Boston Consulting Group, and Booz Allen Hamilton

#### » Acquisitions Expand Demandbase One B2B Go-To-Market Suite

- In May 2021, Demandbase announced the acquisitions of InsideView, a sales and marketing intelligence company, and DemandMatrix, a provider of technographic data and intelligence
  - The addition of these companies makes Demandbase a one-stop-shop for quality data across firmographics, technographics, intent, account identification, and contacts
  - Gabe Rogol, CEO of Demandbase, commented, "We're proud to join forces with these two great companies. Our vision is bold. We are transforming how B2B companies go to market, helping them deliver great experiences at every stage of the account journey. This requires great data and we now have the premium B2B data and intelligence solutions to help companies identify, understand, and engage their customers and prospects. With this move, Demandbase moves from being 'just' a leader in account-based programs to being the definitive leader in B2B go-to-market."



# **Social & Relationships**Conversational Marketing & Chat

**Business Overview** 

(\$ in millions)

Headquarters: Boston, MA Employees (1-Yr. Growth): 668 (▲23%)

Year Founded: 2014

Website: www.drift.com

Ownership Status: PE-Backed (Vista Equity)

Acquisitions:

Enterprise Value (EV):

N/A

Est. Revenue:

N/A

Est FBITDA:

Est. EBITDA: N/A

EV / Est. Revenue: N/A

EV / Est. EBITDA:

#### Description:

Conversational marketing and sales platform that connects businesses with customers on their website using chat, email, and video personalized with Al

#### Select Funding / Transaction History

Date	Target/Sponsor	Amount (Deal Type)
Oct-21	₩ VISTA	Undisclosed (Buyout)
Mar - 21	harmony partners	\$30.0m (Series C1)
Apr-18	SEQUOIA╚	\$60.0m (Series C)
Sep-17	GENERAL (© CATALYST	\$32.0m (Series B)

News & Notes

# New PE Owner Driving Strategic Hires & International Expansion

#### Tier One Software Investor Backs Drift

- In September 2021, Vista Equity acquired a majority stake in Drift
  - David Cancel, CEO of Drift, commented, "Our purpose as a company remains simple and consistent: Build a platform that makes it simpler for customers to buy from you. We have an opportunity to bring learnings from the B2C buyer experience to the enterprise and introduce Conversational Commerce as a new B2B category. Given its extensive experience investing in next-generation SaaS companies, we believe Vista is the best partner to help Drift and our customers further these efforts. I am excited to work with Vista's team of investors, operators and technologists who will help us fulfill our ambitious vision and lead the Conversational Commerce category for decades to come."

#### » Global Footprint Extended To Latin America, Europe, Middle East, And Africa

- In <u>January 2022</u>, Drift announced its sixth global location in Guadalajara, Mexico
  - This expansion will help Drift bring in diverse sales targets across Latin America due to Mexico's proximity to the U.S. and its multilingual workforce
- In <u>December 2021</u>, Drift announced its expansion into Europe, the Middle East, and Africa
  - The company commented, "The newly established data center indicates Drift's commitment to supporting companies across the globe, allowing EMEA customers to store their data in compliance with data residency regulations."

#### » Multiple Leadership Appointments

- In February 2022, Drift appointed Steve Lucas, to its Board of Directors
  - Steve has + 20 years in leadership roles, including serving as CEO of iCIMS and Marketo
- In <u>August 2021</u>, Drift announced its appointment of Dave Gerhardt, former Chief Marketing Officer at Privy, as the company's first Chief Brand Officer
- In <u>January 2021</u>, Drift announced its appointment of Leo Tenenblat, former VP of Product Management for the Einstein product for Salesforce, as the company's first Chief Product Officer

# dun & bradstreet

## **Market Aggregator**

**Business Overview** 

(\$ in millions)

Headquarters: Jacksonville, FL Employees (1-Yr. Growth): 5,444 (▼2%)

Year Founded: 1840

Website: www.dnb.com

Ownership Status: Public (NYSE: DNB)
Acquisitions: 7

Enterprise Value (EV): \$10,865.3

TTM Revenue: \$2,197.1

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TTM EBITDA: \$726.4

EV / TTM Revenue: 4.95x

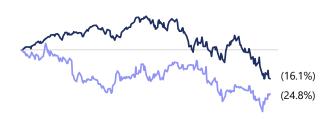
EV / TTM EBITDA: 15.0x

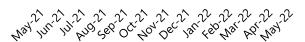
Description:

Provider of data, insight, and analytics for informed business decisions

#### LTM Stock Performance







News & Notes

# Entrenching In The MarTech Ecosystem Via M&A

#### >> Key Acquisitions Strengthen DNB's MarTech And Analytics Portfolios

- In November 2021, Dun & Bradstreet (DNB) announced its acquisition of marketing data technology companies Eyeota (\$172 million) and NetWise (\$70 million)
  - Acquisitions bring scale and data to bolster DNB's Audience Solutions offerings and extend the company's position in the B2B online marketing value chain
  - The combined company will enable clients to identify, reach and engage high propensity B2B audiences for multi-channel marketing campaigns
  - Anthony Jabbour, CEO of DNB, commented, "This is a fast-paced, growing market and we are seizing the opportunity to expand our role as the global provider of trusted data that fuels a more expansive set of B2B marketing and sales solutions. Just as our clients rely on the D-U-N-S Number for precision in their offline data, these acquisitions will help to provide them with the same level of confidence and consistency online as well. With the addition of these two complementary companies, we will be doubling down on our Audience Solutions business, which has grown over 40 percent year-to-date."
- In January 2021, DNB acquired Bisnode, a European data and analytics company, for \$806 million
  - Jabbour commented, "The Bisnode territories include some of the most strategic countries in Europe and the combination of our data, analytics and solutions will allow us to bolster our international growth strategy. With these combined assets, we are well positioned to address the needs of clients seeking to grow their business, increase efficiencies and reduce their risk exposure."

#### » New Partnership Drives Cloud-Based Innovation

- In <u>February 2022</u>, DNB signed a ten-year strategic agreement with Google Cloud to leverage its services for infrastructure modernization and further innovation in new industry-specific solutions
  - Kevin Coop, President, North America at DNB North America commented, "Our strategic relationship provides a source of creativity beyond both of our walls for new solutions delivered at scale and with speed by bringing together our resources, building client networks and fostering industry relationships."



## **Market Aggregator**

#### **Business Overview**

(\$ in millions)

Headquarters: Cambridge, MA Employees (1-Yr. Growth): 7,611 ( 40% )

Year Founded: 2005

Website: <u>www.hubspot.com</u>

Ownership Status: Public (NYSE: HUBS)
Acquisitions: 6

Enterprise Value (EV): \$16,586.7

TTM Revenue: \$1,414.9

TTM EBITDA: (\$29.4)

EV / TTM Revenue: 11.72x

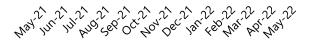
EV / TTM EBITDA: n/m

#### Description:

Software provider offering products in marketing, sales, service, and website management to help companies grow

#### LTM Stock Performance





News & Notes

# Combining Software With Content Through Acquisition

#### >> HubSpot Expands Content Offerings With Acquisition Of The Hustle

- In <u>February 2021</u>, HubSpot acquired The Hustle, a media company with its own newsletter, podcast, and research content, for \$20 million
  - Kieran Flanagan, Senior Vice President of Marketing at Hubspot, commented, "By acquiring The Hustle, we'll be able to better meet the needs of these scaling companies by delivering educational, business, and tech trend content in their preferred formats."

#### » CRM Upgrades

- In October 2021, HubSpot announced new features and updates to its existing CRM platform
  - These improvements will enable HubSpot's community to better align data and adapt to new growth phases with advanced capabilities in customization, control, and customer experience

#### » New Executive Appointments

- In March 2022, HubSpot announced that Claire Hughes Johnson joined its Board of Directors
  - Claire was formerly COO at Stripe and VP of Google teams including Global Online Sales, Google Offers and Google Self-Driving Cars
  - Hughes Johnson will utilize over two decades of experience in scaling high-growth companies and products to help HubSpot build out its product offerings
- In March 2022, HubSpot hired Rob Giglio, former Chief Marketing Officer at DocuSign, as Chief Customer Officer
  - Yamini Rangan, CEO of HubSpot, commented, "Rob is an experienced go-to-market leader who has driven real scale while keeping the customer at the center. He brings deep cross-functional expertise to HubSpot that will be instrumental in aligning our flywheel teams and delighting our customers."



# **Market Aggregator**

#### **Business Overview**

(\$ in millions)

Headquarters: El Segundo, CA Employees (1-Yr. Growth):  $2,185 (\triangle 7\%)$ 

Year Founded: 1998

Website: <u>www.internetbrands.com</u>

Ownership Status: PE-Backed (KKR)
Acquisitions: 2

Acquisitions: 2
Enterprise Value (EV): N/A
Est. Revenue: \$1 9200

Est. Revenue: \$1,920<sup>(i)</sup>
Est. FBITDA:

Est. EBITDA: N/A

EV / Est. Revenue: N/A

EV / Est. EBITDA: **Description**:

Online media and technology company providing web solutions to automotive, health, legal, and home/travel businesses

#### Select Funding / Transaction History

Date	Target/Sponsor	Amount (Deal Type)
Nov-21	<b>BARINGS</b>	\$1.0b (Div. Recap.)
Feb-21	<b>BARINGS</b>	\$1.0b (Debt Refi.)
Jun-20	PALMER SQUARE CAPITAL MANAGEMENT	\$505.6m (Debt Refi.)
Sep-17	Bank of America Merrill Lynch	\$2.8b (Debt)

News & Notes

## Strong Appetite For Healthcare-Centric MarTech / Adtech Assets

#### » PulsePoint Acquisition Brings Healthcare Programmatic Capabilities

- In <u>April 2021</u>, Internet Brands acquired PulsePoint, a provider of programmatic and data capabilities for the healthcare ecosystem
  - Internet Brands commented in its press release, "PulsePoint's technology will help deliver next generation, privacy-focused targeting and analysis for a post-cookie marketplace. With real time intelligent customer decision-making tools, health marketers are able to effectively leverage and act on data to deliver optimized messaging complementary to past and future actions and behaviors across display, mobile web, app, connected TV, digital out-of-home, native and social channels."
- WebMD, an Internet Brands subsidiary specializing in health information services for public and professional use, made three key strategic acquisitions in 2021
  - In <u>July 2021</u>, WebMD acquired The Wellness Network, a multiplatform, video-based education company for healthcare professionals
  - In May 2021, WebMD acquired ADDitude, a multi-channel platform that supports people with attention deficit hyperactivity disorder, their caretakers, and the professionals that treat it
  - In May 2021, WebMD acquired MGP, an information provider that supports and implements clinical best practice guidelines

N/A



Gov, Compliance, & Privacy

#### **Business Overview**

(\$ in millions)

Headquarters: New York, NY Employees (1-Yr. Growth):  $26,473 (\triangle 7\%)$ 

Year Founded: 1930

Website: <u>www.interpublic.com</u>

Ownership Status: Public (NYSE: IPG)

Acquisitions:

Enterprise Value (EV): \$14,510.3

TTM Revenue: \$9,307.4

TTM EBITDA: \$1,742.1

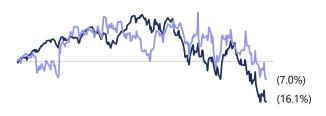
EV / TTM Revenue: 1.56x EV / TTM EBITDA: 8.3x

Description:

Acxiom is a customer intelligence company focusing on customer data management, identity, and the ethical use of data that provides data-driven solutions to marketing teams

#### LTM Stock Performance

Nasdaq —— IPG / Acxiom



# Acxiom Enhances Offering With New Partnerships

News & Notes

#### » Partnerships Enable Clients To Realize Value Of First Party Data, CTV, And Personalization

- In March 2022, Acxiom announced a full integration between Acxiom Real Identity and Sitecore's customer data platform to help Sitecore's customers
  - The integration will enable Sitecore customers to develop better brand identities and make real-time decisions
  - David Skinner, Global Chief Strategy Officer at Acxiom, commented, "Every brand needs to
    accept the reality of a cookieless world and start treating their first-party data as a
    strategic asset. This partnership with Sitecore will be crucial in helping our customers
    operate in this new environment, where leading brands will compete based on the quality
    of the insights from their first-party data."
- In <u>January 2022</u>, Acxiom announced its partnership with TransUnion to bring new marketing data to the streaming media ecosystem
  - Connor Burgess, VP Advanced TV at Acxiom, commented, "The growth of CTV continues
    to exceed marketplace expectations and the partnership between Acxiom and the
    TruAudience Data Marketplace enables unprecedented reach while leveraging best in
    class data from Acxiom."
- In October 2021, Acxiom partnered with Adobe to enhance content-based customer experiences with digital personalization, ad delivery, and identity resolution and management
  - Eugene Becker, General Manager and Executive Vice President at Acxiom, commented,
    "We are excited about this integration with Adobe that enables a much tighter connection
    between a brand's identity management and the many channels, paid and owned, where
    they reach customers and prospects."



# **Social & Relationships**Community & Reviews

**Business Overview** 

(\$ in millions)

Headquarters: Austin, TX Employees (1-Yr. Growth): 1,535 (▲11%)

Year Founded: 2001
Website: www.khoros.com

Website: <a href="https://www.khoros.com">www.khoros.com</a>
Ownership Status: PE-Backed (Vista Equity)

Acquisitions:

Enterprise Value (EV): N/A

Est. Revenue: N/A
Fst FBITDA: N/A

Est. EBITDA: N/A
EV / Est. Revenue: N/A

EV / Est. EBITDA:

#### Description:

Provider of digital-first customer engagement software for digital customer service, online brand communities, and social media management

#### Select Funding / Transaction History

Date	Target/Sponsor	Amount (Deal Type)
Jan-21	VISTA	Undisclosed (PE Growth)
Oct-18	Goldman Sachs	\$62.8m (Debt)
Oct-17	Goldman Sachs	\$27.1m (Debt)
Jul-17	<b>₩</b> VISTA	Undisclosed (Buyout)

News & Notes

## Acquisitions And Additional Vista Investment Fuel Expansion

#### » Recent Acquisitions Deliver Chatbox And Experience Analytics Capabilities

- In <u>January 2021</u>, Khoros acquired Flow.ai, an artificial intelligence and machine learning platform specializing in chatbots and conversational Al
  - Mike Betzer, general manager of Khoros Care, commented, "We've long believed in the power of AI and ML, and have strategically invested in it to give brands the power to engage with their customers smarter, better, and more efficiently."
- In <u>January 2021</u>, Khoros announced the acquisition of Topbox, a customer experience analytics software developer
  - Jack Blaha, CEO of Khoros, commented, "Last year accelerated the push toward digital transformation and amplified the criticality for brands to be better connected to the voice of the customer."
  - In tandem with the acquisition, Vista Equity made an additional growth investment in the company
  - David Bonnette, Managing Director at Vista, commented, "We are pleased to continue our partnership with Khoros and to support organic growth and innovation as well as strategic opportunities to incrementally augment capabilities as the Company continues to lead the next revolution in digital CX."

#### » Key Executive Appointments

- In <u>April 2021</u>, Khoros appointed April Downing as Chief Financial Officer and Sejal Amin as Chief Technology Officer
  - Downing was previously co-founder & COO of Supply Drop
  - Amin was previously CTO for the Tax Accounting Professionals business at Thomson Reuters

# /LiveRamp

#### Data

# Audience / Marketing Data & Data Enablement

#### **Business Overview**

(\$ in millions)

Headquarters: San Francisco, CA Employees (1-Yr. Growth): 1,377 (▲18%)

Year Founded: 1969

Website: <u>www.liveramp.com</u>

Ownership Status: Public (NYSE: RAMP)

Acquisitions:

Enterprise Value (EV): \$1,234.4

TTM Revenue: \$506.1

TTM EBITDA: (\$62.6)

EV / TTM Revenue: 2.44x

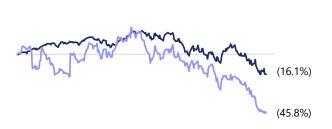
EV / TTM EBITDA: n/m

#### Description:

Data connectivity platform allowing companies to safely connect to customers and generate more valuable business outcomes

Nasdag

#### LTM Stock Performance



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# New Acquisition And Partnership Prioritize Security

#### » Strategic Acquisition Aimed At Privacy Protection

- In February 2021, LiveRamp acquired DataFleets, a cloud data analytics platform, for \$67.2 million
  - Anneka Gupta, President and Head of Products and Platforms at LiveRamp, commented, "With DataFleets, customers gain access to a powerful set of privacy-preserving technologies that can be configured based on business needs."

#### » LiveRamp Partners With Google Cloud

News & Notes

- In <u>April 2021</u>, LiveRamp entered a strategic partnership with Google Cloud to enhance customer intelligence as well as data privacy and security
  - Gupta commented, "We have specially designed our suite of identity products with the
    protection, scale, speed and interoperability required to unlock the full value of cloud
    data environments. Joining forces with a global platform like Google Cloud allows our
    clients to maximize the value of their cloud infrastructure to power next-generation use
    cases."

#### » New Executive Appointments

- In March 2022, LiveRamp appointed Jessica Shapiro as Chief Marketing Officer; Shapiro had former leadership roles at Microsoft, Starbucks, and SAP
- In November 2021, LiveRamp hired Sharawn Tipton as Chief People Officer; Tipton was formerly Chief Diversity and Inclusion Officer at Micron Technology
- In <u>August 2021</u>, LiveRamp hired David Pann as Chief Product Officer; Pann was formerly Vice President of Global Search at Microsoft

LiveRamp



# **Market Aggregator**

#### **Business Overview**

(\$ in millions)

Headquarters: Redmond, WA
Employees (1-Yr. Growth): 225,051 (▲9%)
Year Founded: 1975
Website: www.microsoft.com
Ownership Status: Public (NASDAQ: MSFT)
Acquisitions: 2
Enterprise Value (EV): \$1,954,387.6

TTM Revenue: \$192,557.0

TTM EBITDA: \$94,983.0

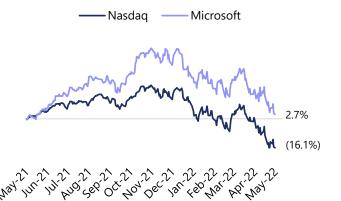
EV / TTM Revenue: 10.15x

EV / TTM EBITDA: 20.6x

#### Description:

Developer and licenser of consumer and enterprise software segmented into productivity and business processes, intelligence cloud, and personal computing

#### LTM Stock Performance



News & Notes

# Landmark Acquisitions In AdTech, Gaming And Conversational Al

#### » Microsoft Executes Series Of Multi-Billion Dollar Acquisitions

- In <u>March 2022</u>, Microsoft completed its acquisition of Nuance, a conversational AI and ambient intelligence company specializing in healthcare, financial services, retail, and telecommunications for \$20.0 billion
  - Scott Guthrie, Executive Vice President, Cloud + Al Group, Microsoft, commented, "This
    powerful combination will help providers offer more affordable, effective and accessible
    healthcare, and help organizations in every industry create more personalized and
    meaningful customer experiences."
- In <u>January 2022</u>, Microsoft announced its acquisition of video game developer and interactive entertainment publisher Activision Blizzard for \$68.7 billion
  - This acquisition accelerates the growth of Microsoft's gaming business across mobile, console, PC, and cloud platforms as it brings iconic franchises to Microsoft's Game Pass Portfolio and provides building blocks for the metaverse
  - Satya Nadella, Chairman and CEO at Microsoft, commented, "We're investing deeply in world-class content, community and the cloud to usher in a new era of gaming that puts players and creators first and makes gaming safe, inclusive and accessible to all."
- In <u>December 2021</u>, Microsoft announced the acquisition of Xandr, a programmatic ad marketplace previously owned by AT&T, for \$1.0 billion
  - The transaction combines Microsoft's audience intelligence solutions and advertising customer base with Xandr's programmatic and media spend optimization capabilities across buy-side and sell-side
  - The combination of Microsoft and Xandr enable marketers to better navigate privacycompliant campaigns in a post-cookie world
  - The deal will also enable enhanced retail media solutions through Microsoft's PromotelQ business



# Content & Experience Interactive Content

#### **Business Overview**

(\$ in millions)

Headquarters: San Mateo, CA Employees (1-Yr. Growth): 3,797 (▲12%)

Year Founded: 1999

Website: www.momentive.ai

Ownership Status: Public (NASDAQ: MNTV)

Acquisitions:

Enterprise Value (EV): \$1,815.2

TTM Revenue: \$458.5

TTM EBITDA: (\$66.7)

EV / TTM Revenue: 3.96x

EV / TTM EBITDA: n/m

#### Description:

Online survey software products and purpose-built solutions provider allowing companies easier access to customer, employee, and market data

#### LTM Stock Performance



1/21 / 1/2 / 2/2 /

News & Notes

# SurveyMonkey Rebrands To Momentive And Ends Zendesk Merger

#### Zendesk Stockholders Vote To Terminate Transaction

- In <u>February 2022</u>, Momentive announced the termination of its agreement to be acquired by Zendesk for \$4.1 billion
  - The deal was terminated after Zendesk failed to receive the requisite number of votes from shareholders to approve the transaction
  - Zander Lurie, Momentive CEO, commented, "We are confident in our go-forward strategy.
     We have a strong portfolio of products that address valuable customer needs, and our market opportunity is larger and more relevant than ever."

#### SurveyMonkey Announces New Identity

- In June 2021, SurveyMonkey's parent company, SVMK, announced it was rebranding as Momentive
  - The rebranding comes as the company embraces three principles: (i) speed and agility, (ii)
     Al, redefined and (iii) amplified voices
  - Lurie commented, "Momentive leverages world-class technology in all of our solution categories, and we put people at the center in the way we design our products, serve our customers, and deliver for our community and shareholders."

#### » New Products Improve Audience Targeting

- In <u>June 2021</u>, Momentive announced new market research solutions that deepen customers' market understanding via Al-powered advanced analytics
  - Priyanka Carr, General Manager of Market Research and Insights at Momentive, commented, "These new solutions deliver insights faster and represent a significant opportunity within our rapidly scaling customer base."



#### Data

Data Management Platform (DMP)

#### **Business Overview**

(\$ in millions)

Headquarters: New York, NY Employees (1-Yr. Growth): 29,383 (■0%)

Year Founded: 1923 Website: www.nielsen.com

Ownership Status: Private (Pending Acquisition)

Acquisitions: 10

Enterprise Value (EV): \$14,624.4

TTM Revenue: \$3,514.0

TTM EBITDA: \$1,088.0

EV / TTM Revenue: 4.16x

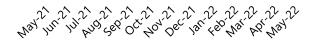
EV / TTM EBITDA: 13.4x

#### Description:

Offers audience measurement insights, data, and analytics to help clients better understand their audiences and improve media and content

#### LTM Stock Performance





News & Notes

## Take-Private Acquisition Sets Foundation For Next Phase Of Growth

#### » Nielsen Goes Private

- In March 2022, Nielsen entered an agreement to be acquired by a private equity consortium led by Evergreen Coast Capital Corporation and Brookfield Business Partners L.P. for \$16.0 billion
  - James A. Attwood, Chairperson of Nielsen's Board of Directors, commented, "After a
    thorough assessment, the Board determined that this transaction represents an attractive
    outcome for our shareholders by providing a cash takeout at a substantial premium, while
    supporting Nielsen's commitment to our clients, employees and stakeholders."

#### Strategic Partnerships Shape The Future Of TV Advertising

- In <u>February 2022</u>, Nielsen entered a partnership with The Trade Desk, a cloud-based platform for ad buyers, to power its international identity resolution for open internet measurement
  - Karthik Rao, Chief Operating Officer at Nielsen, commented, "This strategic partnership
    with The Trade Desk immediately scales Nielsen's Identity System globally, and
    showcases our commitment to independent measurement and marketplace
    interoperability, facilitating an open ecosystem for the media industry, with audiences deduplicated across multiple platforms."
- In <u>March 2021</u>, Nielsen announced Roku's acquisition of Nielsen's Advanced Video Advertising business as well as a strategic partnership to integrate Nielsen's cross-media measurement products into the Roku platform
  - Scott Brown, GM, Audience Measurement at Nielsen, commented, "As Roku brings the
    power of dynamic ad insertion to all forms of TV, we're excited to help monetize the
    addressable market by measuring smart TV as a currency, which Nielsen can do at scale."

#### » New Acquisition Strengthens Position In Ad Intelligence

- In July 2021, Nielsen acquired TV attribution provider and ad monitoring company TYTV
  - Sean Cohan, Chief Growth Officer at Nielsen, commented, "The acquisition of TVTY aligns
    to Nielsen's strategy to deliver cross-media outcomes as a complement to audience
    measurement. TVTY bolsters Nielsen's ability to size an audience with analytics."



# **Content & Experience**

Optimization, Personalization, & Testing

#### **Business Overview**

(\$ in millions)

Headquarters: New York, NY Employees (1-Yr. Growth): 1,137 (48%)

Year Founded: 1994

Website: www.optimizely.com Ownership Status:

PE-Backed (Insight Partners)

N/A

Acquisitions:

Enterprise Value (EV): N/A

Est. Revenue: N/A Fst. FBITDA:

N/A

EV / Est. Revenue: N/A EV / Est. EBITDA:

Description:

Web content management and digital experience software developer providing clients with intelligent optimization, leadgeneration, web product recommendations, and more

#### Select Funding / Transaction History

Date	Target/Sponsor	Amount (Deal Type)
Dec-21 (Optimizely)	$\emptyset$ ARES	Undisclosed (Debt)
Apr-21 (Optimizely)	GOLUB CAPITAL	\$21.0m (Debt)
Sep-19 (Episerver)	GOLUB CAPITAL	\$33.9m (Mezz)
Sep-18 (Episerver)	INSIGHT PARTNERS	\$1.2b (Buyout)

Making Inroads Into The CDP Ecosystem

News & Notes

- >> Latest Acquisitions Augments CDP and Digital Experience Capabilities
- In December 2021, Optimizely acquired Welcome, a provider of content marketing, marketing resource management and digital asset management software
  - Alex Atzberger, CEO of Optimizely, commented, "We believe a world-class customer experience starts with an outstanding marketer experience. By combining Welcome's campaign planning, content production and asset management capabilities with Optimizely's existing breadth of digital experience solutions, we empower marketers to rapidly launch campaigns and control the optimization of every digital touchpoint which results in growth for the business."
- In March 2021, Optimizely acquired Zaius, a customer data platform which enables customers to (i) harmonize data and create a unified view of the customer, (ii) segment and understand customers and (iii) orchestrate optimized marketing actions
  - Atzberger commented, "In a world where first-party relationships and data are essential for digital leaders, being able to bring data across assets, behaviors and customers into a single view is necessary to drive the right outcomes. With Zaius as part of Optimizely's Digital Experience Platform, we just accelerated and made it simpler to add the context of the customer to digital decisions that maximize ROI. We couldn't be more excited for the Zaius team to become Optimizers and join in on our mission to unlock digital potential."

#### » New Partnerships Enable Digital Transformation

- In February 2022, Ameex Technologies partnered with Optimizely to power its clients' digital transformation
  - The partnership with Optimizely allows Ameex to offer their customers a comprehensive digital experience via Al-powered commerce features, customized online experiences, and product integrations
- In February 2022, Optimizely entered a strategic partnership with Google Cloud to move its experimentation solutions to Google Cloud, collaborate on the development of new and expanded product offerings, and bring advanced marketing solutions to market



### **Market Aggregator**

**Business Overview** 

Ownership Status:

(\$ in millions)

Headquarters: Cambridge, MA Employees (1-Yr. Growth): 6,116 ( 3% )

Year Founded: 1983

Website: www.pega.com

Public (NASDAQ: PEGA) Acquisitions:

Enterprise Value (EV): \$4,520.8

TTM Revenue: \$1,274.5

TTM FBITDA: (\$52.0)

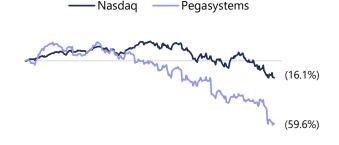
EV / TTM Revenue: 3.55x

EV / TTM EBITDA: n/m

#### Description:

Provider of customer and business process automation solutions using real-time Al And intelligent automation

#### LTM Stock Performance



News & Notes

### Building On An Al-Powered Low-Code Strategy

#### » Acquisition Targets Al-Powered Speech Analytics

- In January 2021, Pegasystems acquired Qurious.io, an Al-powered, cloud-based speech analytics solution provider
  - Qurious.io uses speech-to-text, natural language processing (NLP) and emotion detection to provide customer service agents with real-time customer insights and coaching
  - Kerim Akgonul, Senior Vice President, Products at Pegasystems commented, "While automated chatbots are increasingly more popular with consumers, live service agents are still left to handle the toughest customer problems over the phone. Qurious.io's real-time speech analytics proactively helps agents resolve these difficult requests with revenue producing Next-Best Actions."

#### » Multiple Strategic Hires

- In January 2022, Pegasystems appointed Katherine Parente as Chief People Officer
  - Parente was formerly SVP of Human Resources at FactSet Research Systems
  - Parente commented, "I look forward to helping further evolve and enhance our approach so we can meet new challenges during a time of unprecedented change in the employment marketplace."
- In March 2021, Pegasystems announced the strategic hires of 1) John Higgins as Head of Global Consulting and Client Success, 2) Judy Buchholz as Head of Commercial Sales for the Americas, and 3) Joaquin Reixa as Head of Sales for EMEA
  - Higgins formerly led International Services for EMEA, APAC, and LATAM at Salesforce
  - Buchholz formerly worked as a General Manager and Managing Director at IBM
  - Reixa was most recently a Vice President of Sales in Europe at ServiceNow



#### **Business Overview**

(\$ in millions)

Headquarters: San Francisco, CA
Employees (1-Yr. Growth): 69,802 (▲17%)
Year Founded: 1999

Website: <a href="https://www.salesforce.com">www.salesforce.com</a>
Ownership Status: Public (NYSE: CRM)

Acquisitions: 13

Enterprise Value (EV): \$168,123.0 TTM Revenue: \$26.492.0

TTM EBITDA: \$3,064.0

EV / TTM Revenue: 6.35x

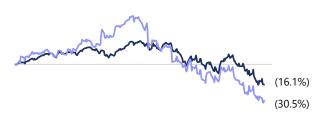
EV / TTM EBITDA: n/m

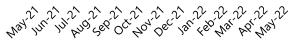
#### Description:

Provider of enterprise cloud computing solutions including CRM, customer support, marketing campaigns, e-commerce, and more

Nasdag

#### LTM Stock Performance





### **Market Aggregator**

News & Notes

### Multi-Faceted M&A Activity Across MarTech & Communications

#### » Acquisitions Across Data, Communications, Sales Enablement, Privacy, RPA And Consulting

- Salesforce executed multiple martech and related acquisitions throughout 2021 and YTD 2022
  - May 2022: Troops.ai Revenue communications platform which integrates with Slack and uses bots to pull CRM and other data for sales teams from various systems
  - April 2022: Phennecs Privacy, compliance and data management solutions built on Salesforce
  - <u>February 2022</u>: Traction on Demand Salesforce consulting and app development partner
  - October 2021: LevelJump Sales enablement and readiness software built on Salesforce
  - September 2021: Servicetrace German-based RPA company
  - September 2021: Lintao Analytics dashboard templates and consulting
  - July 2021: Slack Business communications platform (\$27.1 billion)

#### » New Partnerships With Disney And AWS

- In May 2021, Salesforce announced a five-year strategic partnership with Disney Studios Content to accelerate the production timeline and support new content
  - Jamie Voris, Chief Technology Officer at Disney Studios Content, commented, "With Salesforce as our Innovation Partner we can equip our marketers and storytellers with world-class technology to better deliver against the incredible slate of content we have planned for streaming and theatrical audiences."
- In <u>June 2021</u>, Salesforce and Amazon Web Services announced an expansion of their global partnership by integrating AWS and Salesforce products
  - Andy Jassy, CEO of Amazon Web Services, commented, "With this partnership, we are significantly simplifying developers' lives and empowering them to develop applications however they want, from wherever they want globally, at any scale."

Salesforce



#### **Business Overview**

(\$ in millions)

Headquarters: Walldorf, Germany Employees (1-Yr. Growth): 122,567 ( $\triangle$ 5%) Year Founded: 1972 Website: www.sap.com Ownership Status: Public (ETR: SAP) Acquisitions: Enterprise Value (EV): \$125,808.0 TTM Revenue: \$31,738.5 TTM FBITDA: \$7,145.1 EV / TTM Revenue: 3.96x EV / TTM EBITDA: 17.6x

#### Description:

Database technology and enterprise resource planning software provider to manage business operations and customer relations

#### LTM Stock Performance



### **Market Aggregator**

News & Notes

### Emarsys Acquisition & Product Investments Enhance MarTech Stack

#### >> Key MarTech Acquisition Bolsters SAP's Experience Management Capabilities

- In October 2020, SAP acquired omnichannel customer engagement platform provider Emarsys
  - Christian Klein, CEO of SAP, commented, "Adding the Emarsys customer engagement platform to our leading SAP S/4HANA and Experience Management technology from SAP and Qualtrics opens up new possibilities for our customers that are unique in the market. The success of brands worldwide depends today on their ability to offer a compelling customer journey and to cater to the individual expectations of customers. To meet these expectations, front-office data must be integrated with back-office capabilities and with individual customer feedback. Once the transaction closes, SAP will enable brands to connect every part of their business to the customer, including experience data. We will deliver a portfolio for a 'commerce anywhere' strategy allowing for hyperpersonalized digital commerce experiences across all channels at any time."

#### » SAP Releases Marketing Cloud Update

- In May 2021, SAP announced its SAP Marketing Cloud May '21 Release, an update to its existing marketing cloud solution
  - The May '21 Release brings key innovations in the areas of Dynamic Customer Profiling and Segmentation, Campaign and Journey Orchestration, Commerce Marketing, Leadand Account-based Marketing and User Interface/Extensibility/Integration capabilities

#### » New Chief Officers Appointed

- In October 2021, SAP appointed Supriya Jha, former Global Head of Diversity, Inclusion, and Belonging at Nasdag, as Chief Diversity and Inclusion Officer
- In <u>September 2021</u>, SAP announced that Anthony Coletta, current CFO of SAP North America, will be appointed as Chief Investor Relations Officer



## **Content & Experience Content Marketing**

**Business Overview** 

(\$ in millions)

Headquarters: San Francisco, CA Employees (1-Yr. Growth): 2,096 (452%)

Year Founded: 2001

Website: www.sitecore.com

Ownership Status: PE-Backed (EQT Partners) Acquisitions:

Enterprise Value (EV): N/A

Est. Revenue: N/A Fst. FBITDA:

N/A

EV / Est. Revenue: N/A

#### Description:

EV / Est. EBITDA:

Content marketing and digital asset management software developer offering solutions in content management, contextual intelligence and communication automation

#### Select Funding / Transaction History

Date	Target/Sponsor	Amount (Deal Type)
Jan-21	EQT	\$1.2b (PE Growth)
May-16	EQT	\$1.1b (Buyout)

News & Notes

6

N/A

### Recent Acquisitions Broaden Product Suite

#### Four Acquisitions In 2021 Spanning Search, Marketing Automation And CDP

- In September 2021, Sitecore acquired Reflektion, an Al-driven digital search platform
  - The acquisition will enable Sitecore to help shoppers make faster purchase decisions, increase revenue, and build overall customer satisfaction and loyalty
- In May 2021, Sitecore acquired Moosend, a SaaS-based marketing automation platform
  - Steve Tzikakis, CEO at Sitecore, commented, "We're now better positioned to support our customers in the effective deployment of measurable marketing campaigns, by further improving the automation of workflows across the entire customer journey."
- In April 2021, Sitecore acquired Four51, a B2B eCommerce company, for \$90 million
  - Tzikakis commented, "Four51's innovative technology will enhance our commerce proposition and help our customers deliver the most compelling digital experiences to their customers."
- In March 2021, Sitecore acquired Boxever, a SaaS-based Customer Data Platform
  - Tzikakis commented, "Boxever's innovative technology complements Sitecore's digital marketing solutions and together, we will make every customer interaction more relevant and engaging."

#### » Significant Investment From EQT To Accelerate Growth

- In January 2021, Sitecore received a \$1.2 billion follow on growth investment from EQT to augment its go-to-market presence, geographic footprint, and global brand
  - Tzikakis commented, "Sitecore's investment will supercharge product innovation in order to better enable deeper and more engaging experiences across the entire customer journey."



### **Social & Relationships** Social Media Marketing & Monitoring

**Business Overview** 

(\$ in millions)

Headquarters: New York, NY Employees (1-Yr. Growth): 3,738 (▲30%)

Year Founded: 2009

Website: www.sprinklr.com Ownership Status:

Public (NYSE: CXM) Acquisitions:

Enterprise Value (EV): \$2,819.7

TTM Revenue: \$492.4

TTM FBITDA: (\$82.8)

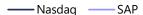
EV / TTM Revenue: 5.73x

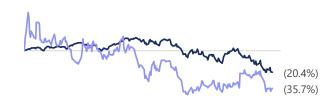
EV / TTM EBITDA: n/m

Description:

Provider of a unified customer experience management platform for all customer-facing functions

#### LTM Stock Performance





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News & Notes

5

### Executing On M&A And Partnerships Following IPO

#### » Voice-To-Text Acquisition Drives Bot Efficiencies

- In September 2021, Sprinklr acquired VoiceN, an Al powered voice-to-text transcription service
  - Sprinklr plans to leverage its AI and automation capabilities to drive greater efficiency with chatbots and voice bots

#### » New Partnerships For Better Customer Experiences

- In March 2022, Sprinklr partnered with BWT Alpine F1 Team to enhance fan experiences
  - This partnership will drive brand equity and success for both Alpine and the Formula 1 and roadcar businesses as a whole
- In February 2022, Deloitte and Sprinklr expanded their partnership in Korea to unify Deloitte's digital customer experience
  - This partnership will allow both companies to strengthen their capabilities and accelerate the transformation of the digital customer journey
- In December 2021, Sprinklr announced a strategic partnership with Google Cloud to improve customer experience management strategies
  - Doug Balut, Senior Vice President of Global Alliances at Sprinklr, commented, "Giving our customers the opportunity to manage Sprinklr on Google Cloud empowers them to create engaging customer experiences while maintaining the high security, scalability, and performance they need to run their business."

#### » IPO Provides Fresh Capital

In June 2021, Sprinklr raised \$266 million in its initial public offering on the New York Stock Exchange under the ticker symbol CXM



Data Customer Data Platform (CDP)

#### **Business Overview**

(\$ in millions)

Headquarters: San Diego, CA Employees (1-Yr. Growth): 667 (18%)

Year Founded: 2008

Website: www.tealium.com

Ownership Status: PE-Backed (Silver Lake) Acquisitions:

Enterprise Value (EV): \$1,150

Est. Revenue: \$110<sup>(i)</sup>

Fst. FBITDA:

EV / Est. Revenue: N/A EV / Est. EBITDA:

#### Description:

Developer of a web analytics and digital marketing software that connects customer data across multiple platforms

#### Select Funding / Transaction History

Date	Target/Sponsor	Amount (Deal Type)
Feb-21	SILVERLAKE Georgian	\$95.6m (Series G)
May-19	SILVERLAKE	\$55.0m (Series F)
Nov-16	Georgian	\$35.0m (Series E)
Feb-15	Georgian	\$30.7m (Series D)

News & Notes

N/A

N/A

### Latest Funding Fuels CDP Innovation

#### >> Tealium Expands Customer Data Platform Flexibility and Integrations

- In March 2022, Tealium announced a new product release, "Integrate Everything", which adds elements of automation and faster access to data to existing tools
  - New capabilities include workflow automation, immediate data activation, data synchronization, enhanced integrations, and better security and privacy
- In December 2021, Tealium announced the launch of Tealium Global Partner Network, a tool that creates direct access for Tealium's clients to agency and technology partners
  - Matthew Gray, Global Vice President of Partnerships at Tealium, commented, "This launch allows our customers to easily connect with those tested and proven partners we trust to perform."

#### » New Investment To Expand Global Footprint

- In February 2021, Tealium announced \$96 million in Series G funding led by existing investors Georgian and Silver Lake Waterman
  - In a press release, Tealium commented, "The funding will be used to fund accelerated product innovation to address the growing demand for a customer data platform (CDP) that delivers real-time, personalized, compliant, and omnichannel customer experiences to global enterprises."

#### » Leadership Appointments In Late 2021

- In November 2021, Tealium appointed Adrianne Court as Chief Human Resources Officer
  - Court previously led HR, Culture, and Facilities experience programs at Alkami
- In September 2021, Tealium hired Michael Hargis as Senior Vice President of Revenue Operations
  - Prior to his appointment, Harqis led commercial operations functions at HP Enterprise, Lumen Technologies, and Axiom Law



### **Social & Relationships** Advocacy, Loyalty, & Rewards

**Business Overview** 

(\$ in millions)

Headquarters: Tel Aviv, Israel Employees (1-Yr. Growth): 819 (▲43%)

Year Founded: 2011

Website: <a href="https://www.yotpo.com">www.yotpo.com</a>
Ownership Status: <a href="https://www.yotpo.com">VC-Backed (Bessemer)</a>

Ownership Status: VC-Backed (Bessemer)
Acquisitions: 2

Enterprise Value (EV): \$1,400<sup>(i)</sup>
Est. Revenue: \$100<sup>(i)</sup>

Est. EBITDA: N/A

EV / Est. Revenue: N/A

EV / Est. EBITDA:

#### Description:

E-commerce marketing platform designed to accelerate direct-to-customer growth through customer loyalty

#### Select Funding / Transaction History

Date	Target/Sponsor	Amount (Deal Type)
Sep-21	🐧 shopify	\$30.0m (Later Stage VC)
Mar-21	Bessemer Venture Partners TIGERGLOBAL	\$230.0m (Series F)
Jul-20	Bessemer Venture Partners	\$75.3m (Series E)
Nov-17	Access Industries	\$54.2m (Series D)

News & Notes

N/A

### New Partnerships Extend eCommerce And Communication Reach

#### » New Shopify Investment And Partnerships Extend eCommerce Capabilities

- In March 2022, Yotpo announced that it is the first ecommerce marketing platform to be compliant with Shopify's updated platform, Online Store 2.0
  - Ethan Cohen, VP of Ecosystem and Community at Yotpo, commented, "We want to make
    it as simple as possible for our thousands of customer merchants to deliver great
    eCommerce experiences with Online Store 2.0."
- In October 2021, Yotpo announced the launch of Yotpo's SMS Managed Services, allowing Yotpo's agency partners to offer comprehensive SMS marketing services
  - John-David Klausner, VP of Partnerships at Yotpo, commented, "We're excited to help brands leverage SMS to grow their online business, and to enable our agency partners to quickly boost their expertise in this promising new arena for eCommerce."
- In <u>September 2021</u>, Yotpo announced a multi-year partnership with global commerce platform Shopify to accelerate Yotpo's growth and product development
  - · The partnership includes a \$30 million investment from Shopify
  - Tomer Tagrin, CEO at Yotpo, commented, "Through deeper integration between our two technologies, Yotpo and Shopify are working together to innovate on the marketing tech stack and dramatically recode the infrastructure of eCommerce."

#### » New Vice President And General Manager Of JAPAC Region

- In February 2022, Yotpo appointed Suzy Nicoletti as Vice President and General Manager, JAPAC
  - Nicoletti commented, "As a passionate advocate for building Australia's technology footprint, I'm excited to develop our Australian presence into a hub that will empower the next generation of online brands across JAPAC, while putting Australia's eCommerce industry on the map."

# zendesk

## **Social & Relationships**

Customer Experience, Service, & Success

#### **Business Overview**

(\$ in millions)

Headquarters: San Francisco, CA Employees (1-Yr. Growth): 6,716 (▲35%)

Year Founded: 2007

Website: <u>www.zendesk.com</u>

Ownership Status: Public (NYSE: ZEN)

Acquisitions:

Enterprise Value (EV): \$13,267.8

TTM Revenue: \$1 428.9

TTM Revenue: \$1,428.9
TTM FBITDA: (\$158.6)

TTM EBITDA: (\$158.6)

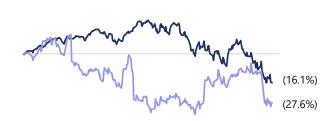
EV / TTM Revenue: 9.29x

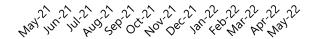
EV / TTM EBITDA:

#### Description:

Customer engagement software solutions provider that unifies customer communication and data across numerous business units and channels

#### LTM Stock Performance





Nasdag

News & Notes

n/m

### Merger Cancellation Enables Zendesk To Focus On Core Business

#### » Zendesk Shareholders Terminate Momentive Merger

- In <u>February 2022</u>, Zendesk announced the termination of its merger agreement with survey software company Momentive
  - Momentive received enough support from its shareholders, but the deal fell through after Zendesk shareholders voted not to adopt the proposal
  - Mikkel Svane, CEO and Founder of Zendesk, commented, "While we were excited by the
    potential of this transaction to transform the customer experience and create stockholder
    value, we respect and appreciate the perspectives of our stockholders."

#### » Acquisition And Investment Enhance Customer Experience Suite

- In <u>March 2022</u>, Zendesk invested a minority stake in Alliants, a customer experience technology company, to help accelerate the delivery of its services
  - Adrian McDermott, Chief Technology Officer at Zendesk, commented, "Together, Zendesk and Alliants will help our customers stay in touch, better understand and more effectively serve their customers in the way that's most organic and convenient for them."
- In <u>August 2021</u>, Zendesk acquired Cleverly, an Al automation startup for improving customer support team performance
  - Shawna Wolverton, EVP of Product at Zendesk, commented, "Cleverly and Zendesk want
    to democratize AI, so companies can create practical applications that make it possible for
    businesses to get started with AI right out of the box without a team of data scientists
    required."

#### » New Zendesk Suite Capabilities

In <u>February 2021</u>, Zendesk announced a new Zendesk Suite that brings together all Zendesk products, including messaging, into a unified offering

Zendesk



#### **Business Overview**

(\$ in millions)

Headquarters: New York, NY Employees (1-Yr. Growth): 1,406 (▲81%)

Year Founded: 2007
Website: www.zetaglobal.com

Website: <a href="https://www.zetaglobal.com">www.zetaglobal.com</a>
Ownership Status: Public (NYSE: ZETA)

Acquisitions:

Enterprise Value (EV): \$1,659.2

TTM Revenue: \$483.1

TTM EBITDA: (\$266.6)

EV / TTM Revenue: 3.43x

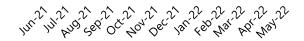
EV / TTM EBITDA: n/m

#### Description:

Cloud-based marketing technology company that provides services in consumer intelligence and marketing automation software

#### LTM Stock Performance





### **Market Aggregator**

News & Notes

### Key Acquisitions Following Successful 2021 IPO

#### Acquisitions Augment Zeta's Data Cloud And Audience Engagement Capabilities

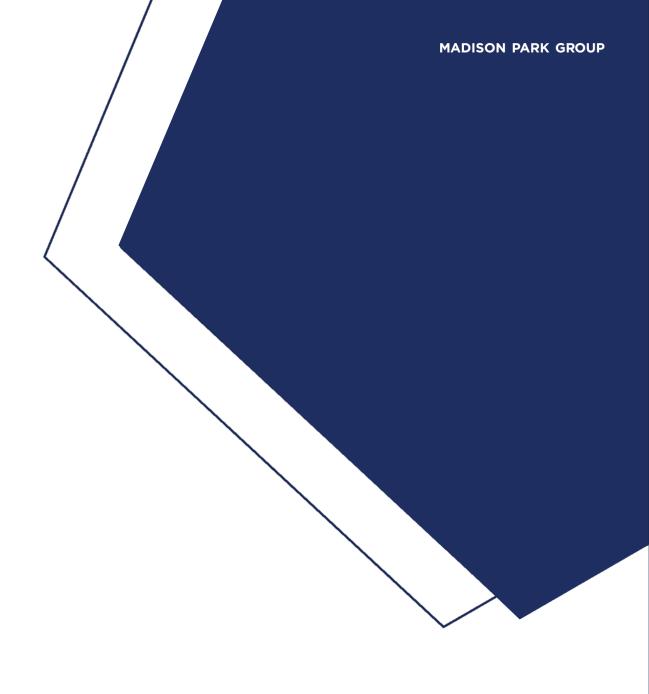
- In March 2022, Zeta Global acquired ArcaMax, a provider of interest-based newsletters and permissioned data sets from millions of subscribers
  - The acquisition enhances Zeta's data assets through more behavioral signals
  - Zeta will leverage the data to enhance its Data Cloud's identity graph and augment its Zeta Marketing Platform (ZMP)
  - David A. Steinberg, Co-Founder, Chairman, and CEO of Zeta, commented, "We are excited
    to integrate ArcaMax's impressive technology and content into the ZMP, the permissioned
    data sets into the Data Cloud, and their very talented team into our organization to help
    our customers create better consumer experiences and achieve higher return on
    investment. Similar to the Apptness acquisition, we anticipate ArcaMax to be additive to
    our technology and data footprint, and accretive to our top and bottom lines."
- In October 2021, Zeta Global acquired Apptness, an audience engagement technology provider, for \$61 million
  - The acquisition augments Zeta's cloud through additional consumers, drives revenue efficiencies & sales talent and expands Zeta's publisher capabilities
  - Steinberg commented, "Apptness' technology to empower publishers is second to none
    and we anticipate it will be accretive to Zeta from a technology, data and financial
    perspective. For example, we expect it will enrich our data footprint, strengthen our
    actionable 360° view of the consumer, and help Zeta customers achieve even stronger
    results. I am also thrilled to welcome the talented Apptness team to Zeta, which grows our
    specialized sales capacity."

#### » Leadership Appointments In Late 2021

- In October 2021, Zeta Global appointed Scott Schmitz, former senior finance leader of Dell Technologies' SaaS business, as Senior Vice President of Investor Relations
- In <u>February 2021</u>, Zeta Global appointed Neej Gore, former President of the Data Cloud Division at Zeta Global, as Chief Data Officer

V.

Public Comparables and Precedent Transactions



#### **MADISON PARK GROUP**

# Market Aggregators & MarTech Subsectors

		Share Price	% 52-Wk	Market	Enterprise		Revenue Metrics (2)			EBITDA <sup>(2)</sup> GM		GM	EV / Revenue		EV / EB	ITDA <sup>(3)</sup>	LTM <sup>(4)</sup>
Company(1)	Sub-Sector	5/20/2022	High	Сар	Value	LTM	CY22E	Y/Y Growth	% Rec(5)	CY22E	LTM	LTM	LTM	CY22E	LTM	CY22E	Acqs.
Market Aggrega	tors																
Adobe	Market Aggregator	\$399.09	57.1%	\$188,570	\$190,496.0	\$16,142.0	\$18,084	13.3%	91.8%	49.4%	40.4%	88.0%	11.80x	10.53x	29.2x	21.3x	5
Amazon.com	Market Aggregator	\$2,151.82	57.0%	\$1,094,674	\$1,205,547.9	\$477,748.0	\$525,897	11.8%	20.0%	14.2%	11.7%	42.1%	2.52x	2.29x	21.6x	16.2x	13
Dun & Bradstreet	Market Aggregator	\$16.63	72.7%	\$7,219	\$10,865.3	\$2,197.1	\$2,286	5.5%	90.0%	38.7%	33.1%	69.0%	4.95x	4.75x	15.0x	12.3x	4
HubSpot	Market Aggregator	\$333.54	38.5%	\$16,214	\$16,586.7	\$1,414.9	\$1,728	32.8%	96.7%	12.5%	n/m	80.4%	11.72x	9.60x	n/m	n/m	2
Microsoft	Market Aggregator	\$252.56	72.2%	\$1,888,905	\$1,954,387.6	\$192,557.0	\$213,336	16.2%	n/a	50.0%	49.3%	68.7%	10.15x	9.16x	20.6x	18.3x	30
Pegasystems	Market Aggregator	\$48.48	33.7%	\$3,967	\$4,520.8	\$1,274.5	\$1,458	17.7%	79.0%	8.5%	n/m	73.2%	3.55x	3.10x	n/m	36.3x	2
salesforce.com	Market Aggregator	\$159.65	51.2%	\$159,217	\$168,123.0	\$26,492.0	\$31,587	21.6%	93.1%	25.6%	11.6%	73.5%	6.35x	5.32x	n/m	20.8x	13
SAP	Market Aggregator	\$97.08	70.9%	\$113,633	\$125,808.0	\$31,738.5	\$32,153	1.5%	74.8%	32.2%	22.5%	72.2%	3.96x	3.91x	17.6x	12.1x	4
Zeta Global	Market Aggregator	\$7.75	57.6%	\$1,577	\$1,659.2	\$483.1	\$559	22.0%	85.0%	15.2%	n/m	63.3%	3.43x	2.97x	n/m	19.6x	-
Market Aggregate	ors Mean		56.8%	\$385,997	\$408,666.0	\$83,338.6	\$91,899	15.8%	78.8%	27.4%	28.1%	70.1%	6.49x	5.74x	20.8x	19.6x	9.1
Market Aggregate	ors Median		57.1%	\$113,633	\$125,808.0	\$16,142.0	\$18,084	16.2%	87.5%	25.6%	27.8%	72.2%	4.95x	4.75x	20.6x	18.9x	4.5
MarTech Subsec	tors																
Momentive	Content & Experience	\$11.95	47.8%	\$1,793	\$1,815.2	\$458.5	\$497	11.4%	90.0%	12.2%	n/m	83.5%	3.96x	3.65x	n/m	29.9x	1
LiveRamp	Data	\$25.20	42.9%	\$1,727	\$1,234.4	\$506.1	\$594	17.5%	80.0%	10.6%	n/m	71.2%	2.44x	2.08x	n/m	19.7x	1
Nielsen	Data	\$25.50	91.8%	\$9,174	\$14,624.4	\$3,514.0	\$3,615	3.2%	80.0%	42.8%	31.0%	64.5%	4.16x	4.05x	13.4x	9.4x	3
Sprinklr	Social & Relationships	\$11.31	42.7%	\$3,141	\$2,819.7	\$492.4	\$487	25.9%	86.9%	n/m	n/m	70.0%	5.73x	5.79x	n/m	n/m	-
Zendesk	Social & Relationships	\$98.96	64.5%	\$12,399	\$13,267.8	\$1,428.9	\$1,701	27.1%	99.0%	10.1%	n/m	79.7%	9.29x	7.80x	n/m	n/m	2
MarTech Subsecto	ors Mean		57.9%	\$5,647	\$6,752.3	\$1,280.0	\$1,379	17.0%	87.2%	18.9%	31.0%	73.8%	5.11x	4.67x	13.4x	19.7x	1.8
MarTech Subsecto	ors Median		47.8%	\$3,141	\$2,819.7	\$506.1	\$594	17.5%	86.9%	11.4%	31.0%	71.2%	4.16x	4.05x	13.4x	19.7x	1.5
Aggregate Mear			57.2%	\$250,158	\$265,125	\$54,032	\$59,570	16.3%	82.0%	24.8%	28.5%	71.4%	6.00x	5.36x	19.6x	19.6x	6.7
Aggregate Medi	an		57.0%	\$10,787	\$13,946	\$1,813	\$2,007	16.9%	86.9%	15.2%	31.0%	71.7%	4.55x	4.40x	19.1x	19.6x	3.5

Note: Only inclusive of public companies profiled in this report Source:

Recurring revenue as a percent of revenue (% Rec) are estimates based on SEC filings, earnings transcripts or market estimates

<sup>(1)</sup> Currency normalized to USD, on share price date

<sup>(2)</sup> Wall Street consensus estimates

<sup>(3)</sup> EV / Revenue and EV / EBITDA multiples in excess of 50.0x or less than 0.0x are considered not meaningful

<sup>(4)</sup> Acquisitions are inclusive of investments in other companies

#### **MADISON PARK GROUP**

# Public Companies & Leading Platforms

		(\$ in million	ns)	Target Overview			Trans	action Sumr	mary
Acquia	Khoros				Estima	ated	Deal	Deal Valu	ue / Est.
		Announce	d Target	Description	Revenue	EBITDA	Value	Revenue	EBITDA
		Acquia				Total	Disclosed I	M&A Deal V	alue: \$31.0
ActiveCampaign	LiveRamp	Oct-21	Widen Enterprises	Digital asset management platform	n/a	n/a	n/a	n/a	n/a
		Dec-19	AgilOne	Cloud-based customer data platform	n/a	n/a	\$31.0	n/a	n/a
		Sep-19	Cohesion Web Technologies	Website development solutions	n/a	n/a	n/a	n/a	n/a
Adobe	Microsoft	May-19	Mautic	Open-source marketing automation provider	n/a	n/a	n/a	n/a	n/a
		ActiveCam	paign			Tot	al Disclosed	d M&A Deal	Value: n/a
		May-22	Wildbit	Developer of online platform applications	n/a	n/a	n/a	n/a	n/a
Amazon	Momentive	Adobe				Total Dis	closed M&	A Deal Valu	e: \$9,755.6
		Mar-22	Brio XR	Web-based augmented and virtual reality platform	n/a	n/a	n/a	n/a	n/a
		Jan-22	Abstract Notebooks	File-based design collaboration solution	n/a	n/a	n/a	n/a	n/a
Bynder	Nielsen	Dec-21	ContentCal	B2B focused content and digital marketing provider	n/a	n/a	n/a	n/a	n/a
,		Oct-21	Frame.io	Video review and collaboration platform	\$116.0	n/a	\$1,180.0	10.17x	n/a
		Dec-20	Workfront	Enterprise work management software	\$100.0	n/a	\$1,524.0	15.24x	n/a
Cision Group	Optimizely	Jan-19	Allegorithmic	In-game and video 3D texture and material creation software	n/a	n/a	\$106.2	n/a	n/a
Cision Group	Оринидету	Oct-18	Marketo	Marketing engagement and automation	\$400.0	n/a	\$4,740.0	11.85x	n/a
		Jun-18	Magento Commerce	Open-source eCommerce and cloud commerce services	\$150.0	n/a	\$1,644.6	10.96x	n/a
	_	Apr-18	Uru	Online video advertising solutions	n/a	n/a	n/a	n/a	n/a
CM Group	Pegasystems	Apr-18	Sayspring	Voice application prototyping platform	n/a	n/a	n/a	n/a	n/a
		Oct-17	KyleBrush	Creative tool and brush developer for creative cloud subscribers	n/a	n/a	n/a	n/a	n/a
		Jun-17	Mettle (SkyBox technology)	Virtual reality software product developer	n/a	n/a	n/a	n/a	n/a
Conductor	Salesforce	Dec-16	TubeMogul	Video advertising demand-side platform	\$212.0	n/a	\$560.8	2.65x	n/a
Conductor	Salestoree	May-16	Livefyre	Content marketing and engagement platform	n/a	n/a	n/a	n/a	n/a
		Amazon				Total Dis	closed M&	A Deal Valu	e: \$9,153.0
Demandbase	SAP	Apr-22	GlowRoad	Social commerce platform	n/a	n/a	n/a	n/a	n/a
Bernanabase	07 11	Jun-21	ART19	Podcast hosting tools and solutions	n/a	n/a	n/a	n/a	n/a
		May-21	MGM Studios	Film, production & distribution studio	\$1,500.0	\$172.4	\$8,450.0	5.63x	n/m
D.::4	Citorous	Mar-21	Perpule	Enterprise e-commerce platform for multi location retailers	n/a	n/a	\$20.0	n/a	n/a
Drift	Sitecore	Feb-21	Selz	E-commerce and business promotion platform	n/a	n/a	n/a	n/a	n/a
		Dec-20	Top Online Deals	Consumer goods focused e-commerce platform	n/a	n/a	n/a	n/a	n/a
		Jun-19	Sizmek (Ad Server & DCO Assets)	Digital advertising and campaign management solutions	n/a	n/a	\$40.0	n/a	n/a
Dun & Bradstreet	Sprinklr	Jul-17	GameSparks	Cloud based design and monetization gaming platform	n/a	n/a	\$10.0	n/a	n/a
	·	May-17	Souq	Middle East based online marketplace	\$270.0	n/a	\$583.0	2.16x	n/a
		May-17	Graphiq	Vertical search engine and data aggregation platform	n/a	n/a	\$50.0	n/a	n/a
HubSpot	Yotpo	Bynder				Total	Disclosed N	M&A Deal V	alue: \$49.1
. rasspec	ТОТРО	Mar-22	GatherContent	Content operations platform	n/a	n/a	n/a	n/a	n/a
		Jun-20	We Adapt	Creative management solutions facilitating video driven advertising	n/a	n/a	n/a	n/a	n/a
Internet Brands	Zendesk	Feb-18	Webdam Solutions	Cloud-based digital asset management software	\$16.2	n/a	\$49.1	3.03x	n/a
iliternet branus	Zendesk	Cision Gro				Total Dis	closed M&	A Deal Valu	e: \$1.831.6
		Apr-22	Streem	Media services providing tracking, analysis and measurement tools	n/a	n/a	n/a	n/a	n/a
IDC / Assissa	Zota Clahal	Jun-21	Brandwatch	Social media listening and analytics tools	\$100.0	n/a	\$450.0	4.50x	n/a
IPG / Acxiom	Zeta Global	Jan-19	TrendKite	Public relations analytics software	\$100.0	n/a	\$219.0	8.62x	n/a
		Jan-19 Jan-19	Falcon.io	Social media and customer experience management platform	\$23.4	n/a	\$119.0	4.41x	n/a
		Jan-13	raiconilo		<b>₽∠1.</b> U	ıı/d	0.5 ا ا ب	4.4 IX	ıı,d

#### **MADISON PARK GROUP**

# Public Companies & Leading Platforms

		(\$ in millions)		Target Overview		Transaction Summary			
Acquia	Khoros				Estim	ated	Deal	Deal Val	ue / Est.
·		Announce	d Target	Description	Revenue	EBITDA	Value	Revenue	EBITDA
		Cision Gro	oup			Total Dis	closed M8	kA Deal Valu	ue: \$1,143.6
ActiveCampaign	LiveRamp	Jul-18	ShareIQ	Brand image intelligence technology provider	n/a	n/a	n/a	n/a	n/a
		Jan-18	Prime Research International	Media measurement and analysis services	\$45.0	n/a	\$94.1	2.09x	n/a
		Dec-17	Cedrom-SNi	Digital reproduction rights and media monitoring services	\$15.0	n/a	\$25.9	1.73x	n/a
Adobe	Microsoft	Jun-17	L'Argus de la Presse	Media monitoring services provider	\$15.0	n/a	\$9.0	0.60x	n/a
		Mar-17	Bulletin Intelligence	Corporate and political news provider	\$59.1	n/a	\$71.8	1.22x	n/a
		Jun-16	PR Newswire Association	News wire provider for global media companies	\$330.0	n/a	\$842.8	2.55x	n/a
Amazon	Momentive	CM Group	)			Total [	Disclosed M	1&A Deal Va	alue: \$100.0
		Oct-21	Cheetah Digital	CDM and cross-channel communications marketing platform	n/a	n/a	n/a	n/a	n/a
		Oct-19	Conversio	Promotional email receipt platform	n/a	n/a	n/a	n/a	n/a
Bynder	Nielsen	May-19	Vuture	CRM integrated marketing intelligence provider	n/a	n/a	n/a	n/a	n/a
_ ,		Jan-19	Sailthru	Digital marketing automation services	n/a	n/a	\$100.0	n/a	n/a
		Jul-18 Jun-18	Liveclicker Delivra	B2C real-time email personalization solutions Email marketing automatioin	n/a n/a	n/a n/a	n/a n/a	n/a n/a	n/a n/a
Cision Group	Optimizely	Mar-17	Tagga	B2C-focused customer data platform	n/a	n/a	n/a	n/a	n/a
Cision Group	Оринидену			bze locused customer data platform	11/4	•	•	•	
		Conducto						d M&A Dea	
CM Group	Pegasystems	Feb-22	ContentKing	Cloud-based platform providing real-time SEO auditing	n/a	n/a	n/a	n/a	n/a
Civi Group	regasystems	Demandb	ase			Tot	al Disclose	d M&A Dea	l Value: n/a
		May-21	DemandMatrix	B2B provider of technographic data to marketers and companies	n/a	n/a	n/a	n/a	n/a
Conductor	Salesforce	May-21	InsideView	Customer relationship manager platform	n/a	n/a	n/a	n/a	n/a
Conductor	Salestorce	Jun-20	Engagio	Marketing engagement software solutions	n/a	n/a	n/a	n/a	n/a
		Drift				Tot	al Disclose	d M&A Dea	l Value: n/a
Davasandhaas	CAD	Oct-18	Giant Otter Technologies	Al-enabled chatbot for call recordings or chat transcripts	n/a	n/a	n/a	n/a	n/a
Demandbase	SAP	Sep-18	Siftrock	Email campaign reply management software	n/a	n/a	n/a	n/a	n/a
		Dun & Bra	adstreet			Total Dis	closed M8	kA Deal Valu	ue: \$1,346.1
Duife	Citagoro	Nov-21	Eyeota	Campaign marketing data technology solutions	\$34.4	n/a	\$172.3	5.01x	n/a
Drift	Sitecore	Nov-21	NetWise Data	Sales & marketing database software platform	\$9.2	n/a	\$69.8	7.62x	n/a
		Jan-21	Bisnode	Digital business intelligence and data services provider	\$400.0	n/a	\$805.8	2.01x	n/a
		Mar-20	coAction.com	Revenue cycle management software	n/a	n/a	\$9.6	n/a	n/a
Dun & Bradstreet	Sprinklr	Jan-20	Orb Intelligence	Firmographic data services	n/a	n/a	\$11.6	n/a	n/a
		Jul-19	Lattice Engines	Data analytics provider offering predictive marketing solutions	\$25.1	n/a	\$127.0	5.06x	n/a
		Jan-17	Avention	Sales and marketing opportunity intelligence platform	\$41.5	n/a	\$150.0	3.61x	n/a
HubSpot	Yotpo	HubSpot				Total	Disclosed	M&A Deal \	/alue: \$53.1
		Feb-21	The Hustle	Online new portal covering business and tech news	n/a	n/a	\$20.3	n/a	n/a
		Oct-19	PieSync	Contact synchronization application solutions	n/a	n/a	\$23.8	n/a	n/a
Internet Brands	Zendesk	Apr-19	Acenna	Al-based life sciences sales and productivity platform	n/a	n/a	n/a	n/a	n/a
		Sep-17	Motion Al	Chatbot development platform	n/a	n/a	\$9.0	n/a	n/a
		Aug-17	Evolve App	Mobile application platform offering intelligent dating advice	n/a	n/a	n/a	n/a	n/a
IPG / Acxiom	Zeta Global	Jul-17	Kemvi	E-mail analytics software for sales and marketing	n/a	n/a	n/a	n/a	n/a
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#### **MADISON PARK GROUP**

# Public Companies & Leading Platforms

		(\$ in millions)		Target Overview		Transaction Summary			
Acquia	Khoros				Estim	ated	Deal	Deal Value / Est.	
·		Announced	Target	Description	Revenue	EBITDA	Value	Revenue	EBITDA
		Internet Brand	ds			Total Dis	closed M&	A Deal Valu	e: \$2,800.0
ActiveCampaign	LiveRamp	Aug-21 Pi	ulsePoint	Healthcare focused advertising technology platform	n/a	n/a	n/a	n/a	n/a
		Sep-17 W	VebMD Health	Online health-focused publisher	\$709.0	\$184.5	\$2,800.0	3.95x	15.2x
	N.41 G	IPG / Acxiom				Total Dis	closed M&	A Deal Valu	e: \$2,330.0
Adobe	Microsoft	Oct-18 A	acxiom (Assets)	Offers marketing and data-driven advertising insights	\$657.0	\$165.0	\$2,330.0	3.55x	14.1x
	_	Khoros (fka Li	ithium Technologies)			Total D	isclosed M	I&A Deal Val	lue: \$540.0
A 100 0 7 0 10	Momentive	Jan-21 Fl	low.ai (Khoros)	Visual bot platform intended to design and create Al-chatbots	n/a	n/a	n/a	n/a	n/a
Amazon	Momentive	Jan-21 To	opbox (Khoros)	Cloud-based customer touchpoint intelligence software	n/a	n/a	n/a	n/a	n/a
			predfast (Lithium Tech.)	SaaS-based social media marketing automation platform	n/a	n/a	\$540.0	n/a	n/a
Pundor	Nielsen	Oct-17 Ji	ive-x (Lithium Tech.)	Cloud-based customer engagement platform	n/a	n/a	n/a	n/a	n/a
Bynder	Meisen	LiveRamp				Total D	isclosed M	I&A Deal Va	ue: \$234.6
			PataFleets	Analytics platform for data privacy and security	n/a	n/a	\$67.2	n/a	n/a
Cicion Croun	Optimizely		cuity-Data	CPF-focused retail trade analytics services	n/a	n/a	\$8.0	n/a	n/a
Cision Group	Optimizery		Data Plus Math	Video analytics platform for advertising campaigns	\$20.0	n/a	\$150.0	7.50x	n/a
			aktor	Content management solutions provider	n/a	n/a	\$4.5	n/a	n/a
CM Craus	Dogacystoms		acific Data Partners arbor Technologies	B2b digital marketing campaign services Online marketplace for people-based data	n/a n/a	n/a n/a	\$5.0 n/a	n/a n/a	n/a n/a
CM Group	Pegasystems		irculate	Data supply side platform	n/a	n/a	n/a	n/a	n/a
		Microsoft				Total Dis		A Deal Valu	e· \$1,000,0
Conductor	Salesforce		andr	Digital marketing and advertising services	\$340.0	n/m	\$1,000.0	2.94x	n/a
Conductor	Salestoree		romotelQ	Retail media network	n/a	n/a	n/a	n/a	n/a
		Momentive			,-		•	I&A Deal Val	
Demandbase	SAP		GetFeedback	Online survey platform for brands	\$9.0	n/a	\$68.3	7.58x	n/a
Demanabase	57 (1		Jsabilla	Online feedback and consumer listening technology	\$12.0	n/a	\$84.3	7.02x	n/a
		Nielsen		Think recasult and consumer installing technology	ψ12.0			I&A Deal Val	
Drift	Sitecore		VTY	TV attails the ground described as a situation and income	/-				
2			virlog Group	TV attribution provider and monitoring services Freight and logistics services focused on the Nordic region	n/a n/a	n/a n/a	n/a n/a	n/a n/a	n/a n/a
			recima	Retail and customer data applications analytics provider	n/a	n/a	\$40.0	n/a	n/a
Dun & Bradstreet	Sprinklr		Cannabiz Consumer Group	Cannabis-focused research and data analytics services	n/a	n/a	n/a	n/a	n/a
	- 1-	Feb-19 Se	orenson Media	Video encoding services for smart TVs	n/a	n/a	\$11.3	n/a	n/a
			uperData	Market intelligence platform for the gaming industry	n/a	n/a	n/a	n/a	n/a
HubSpot	Yotpo		bit	E-commerce data software designed for market research firms	n/a	n/a	n/a	n/a	n/a
1 10.000			ʻisual IQ Brand	Attribution modelling of advertising and digital platforms Al-based image recognition technology provider	n/a n/a	n/a n/a	n/a n/a	n/a n/a	n/a n/a
		_	Gracenote	Entertainment data and technology solutions	\$234.5	n/a	\$585.0	2.49x	n/a
Internet Brands	Zendesk	Optimizely (fka			,	•		I&A Deal Val	
			Velcome Software (Episerver)	Marketing orchastration platform	n/-				
			(aius (Episerver)	Marketing orchestration platform Customer data platform	n/a n/a	n/a n/a	n/a n/a	n/a n/a	n/a n/a
IPG / Acxiom	Zeta Global		Optimizely (Episerver)	Web content management and digital experience software	n/a	n/a	\$600.0	n/a	n/a
			dio (Episerver)	Content marketing and data analytics software	n/a	n/a	n/a	n/a	n/a
				E-commerce and shipping platform	n/a	n/a	n/a	n/a	n/a
Note: Only inclusive of releva	int MarTech / AdTech trans	sactions annound	ced from January 1st, 2016 – Prese	ent					ΕO

Note: Only inclusive of relevant MarTech / AdTech transactions announced from January 1<sup>st</sup>, 2016 – Present Source: Pitchbook, Capital IQ, corporate websites, press releases.

#### **MADISON PARK GROUP**

# Public Companies & Leading Platforms

ActiveCampaign   LiveRamp			(\$ in millio	ns)	Target Overview			Trans	action Sum	mary
ActiveCampaign	Acquia	Khoros				Estim	ated	Deal	Deal Val	ue / Est.
ActiveCampaign	·		Announce	ed Target	Description	Revenue	EBITDA	Value	Revenue	EBITDA
May-19   In the Chat Communications   Apr-16   OpenSpan   Robert prices-grade digital customer service platform   N/4   N/3   \$10.0   N/6   N/			Pegasyste	ems			Total [	Disclosed M	1&A Deal Va	lue: \$211.2
April	ActiveCampaign	LiveRamp	Jan-21	Whipnote	Voice Al platform for sales and marketing teams	n/a	n/a	n/a	n/a	n/a
Adobe   Microsoft   April			May-19	In the Chat Communications	Enterprise-grade digital customer service platform	n/a	n/a	\$10.9	n/a	n/a
Amazon   Momentive			Apr-16	OpenSpan	Robotic process automation and workforce analytics software	\$25.0	n/a	\$52.3	2.09x	n/a
Amazon   Momentive	Adobe	Microsoft	Apr-16	Infruid	Data analytics and visualization platform	n/a	n/a	\$148.0	n/a	n/a
Amazon			Salesforce	e			Total Dis	sclosed M8	ιΑ Deal Valu	ie: \$4,798.4
Demandbase   SAP   Selector   Salesforce   SAP   Selector   SAP   Selector   Salesforce   SAP   Selector   SAP   Salestor   SAP   Selector   SAP   Salestor   SAP   Salestor   SAP   Selector   SAP   Salestor   Salestor   Salestor   SAP   Salestor   S			May-22	Troops	Al based revenue communications platform	n/a	n/a	n/a	n/a	n/a
Mar-20	Amazon	Momentive	Oct-21	Leveljump	Cloud-based sales enablement software	n/a	n/a	n/a	n/a	n/a
Penard   P					3 3 1	n/a	n/a	n/a	n/a	n/a
May-19					- · · · · · · · · · · · · · · · · · · ·					
Conductor   Salesforce   Sale	Bynder	Nielsen				-				
Cision Group   Optimizely	by naci		-		- · · · · · · · · · · · · · · · · · · ·	· ·				
Cision Group					· · · · · · · · · · · · · · · · · · ·			-		
Feb-17	Cision Croun	Ontimizaly	_							
Pegasystems  Nov-16 Krux Digital Cloud-based data management platform Aug-16 Einstein (App) Aug-18 Einstein (App) Aug-18 Digital customer engagement platform Al-powered customer engagement platform Aug-17 Aug-18 Aug-18 Swell Rewards  Dun & Bradstreet  Sprinklr  Sep-21 VoiceN Aug-18 Swell Rewards  Aug-18 Swell Rewards  Aug-18 Swell Rewards	Cision Group	Оршпігеіу			·					
Pegasystems				•						
Conductor   Salesforce				•	, ·		-			
Conductor   Salesforce	CM Group	Pegasystems	-		**		-			
Conductor  Salesforce  Jan-19 Qualtrics Demandbase  SAP  Sitecore  Drift  Sitecore  Drift  Sitecore  Dun & Bradstreet  Sprinklr  For Jun-19 Votpo  Al-powered voice-to-lext transcription service platform Nov-18 Sylelabs  Social advertising campaign analytics Novile Bradstrop Influencer marketing platform Nov-18 Social advertising campaign analytics Novile Bradstrop  Total Disclosed M&A Deal Value: \$90.0  1				Semanaware	cloud bused etcmerec platerini	Ψ200.1				
Demandbase  SAP  Sitecore		6 1 6		Emarcus aMarketing Systems	Digital customer engagement platform	n/2				
Sitecore   SaP   Sep-21   Reflektion   Al-powered customer engagement platform   n/a   n	Conductor	Salestorce								
SAP  Sep-21 Reflektion Al-powered customer engagement platform n/a			_	Qualifics	Data and analytics confection for internal enterprise stakeholders	\$312.0				
Drift  Sitecore  Sitecore  Sitecore  May-21 Four51 B2B eCommerce platform n/a n/a sys.0. n/a n/a sys.0. n/a		645		- 4 - 1						
Drift  Sitecore  Apr-21 Four51 B2B eCommerce platform n/a n/a n/a \$90.0 n/a	Demandbase	SAP								
Drift  Sitecore  Mar-21 Jun-19 Hedgehog Development Online digital consultancy services n/a										
Drifft  SiteCore  Jun-19 Nov-18 Stylelabs  Online digital consultancy services Nov-18 Stylelabs  Online digital consultancy services Nov-18 Stylelabs  Nov-18 Stylelabs  Nov-18 Stylelabs  Sprinklr  Sep-21 VoiceN Dec-19 Nanigan (Assets) Nov-16 Little Bird Nov-16 Little Bird Nov-16 Peb-16 Postano Social advertising campaign analytics Nobile application development solutions Feb-16 Postano Social media visualization platform Nov-18 Stylelabs  Online digital consultancy services Nov-18 Digital asset management and marketing portal Nov-18 Total Disclosed M&A Deal Value: \$51.0 Nov-19 Nanigan (Assets) Nov-10 Little Bird Influencer marketing platform Nov-10 Nobile application development solutions Nov-10 Peb-10 Postano Nov-10					•					
Nov-18 Stylelabs Digital asset management and marketing portal n/a	Drift	Sitecore			·		-			
Dun & Bradstreet  Sprinklr  Sep-21 VoiceN Dec-19 Nanigan (Assets) Nov-16 Little Bird Apr-16 TigerLogic Feb-16 Postano  Social media visualization platform  Total Disclosed M&A Deal Value: \$51.0  Al-powered voice-to-text transcription service platform N/a n					•		•			
Sep-21 VoiceN Al-powered voice-to-text transcription service platform n/a				Sylciass	signal asset management and marketing portal	1,74	•	•	•	
HubSpot  Yotpo	Dun & Bradstreet	Sprinklr		W : N		,				
HubSpot  Yotpo  Nov-16 Little Bird Influencer marketing platform Apr-16 TigerLogic Mobile application development solutions Feb-16 Postano  Social media visualization platform Nov-16 Little Bird Influencer marketing platform Nov-16 Apr-16 TigerLogic Mobile application development solutions Nov-16 Little Bird Influencer marketing platform Nov-16 Little Bird Influencer marketing platform Nov-16 Influencer marketing platform Nov-16 Little Bird Influencer marketing platform Nov-16 Influence marketing platform Nov-16 Influencer marketing platform Nov-16 Influencer marketing platform Nov-16 Influencer marketing platform Nov-16 Influence marketing		<u>'</u>								
HubSpot Yotpo Apr-16 TigerLogic Mobile application development solutions n/a				3						
Feb-16 Postano Social media visualization platform n/a n/a \$35.0 n/a n/a  Yotpo  Total Disclosed M&A Deal Value: \$20.0  Jan-20 SMSBump Text marketing and automation application n/a n/a n/a n/a n/a n/a n/a Aug-18 Swell Rewards Incentive marketing platform n/a n/a n/a \$20.0 n/a n/a	HuhSnot	Yotno			<del>-</del> ·					
Internet Brands Zendesk Jan-20 SMSBump Text marketing and automation application n/a n/a n/a n/a n/a n/a n/a n/a n/a n/	Павэрос	Τοτρο								
Internet Brands Zendesk  Jan-20 SMSBump Text marketing and automation application n/a n/a n/a n/a n/a n/a n/a Aug-18 Swell Rewards Incentive marketing platform n/a n/a \$20.0 n/a n/a				restante	Social media visaanzadon piadonii	.,,	-	•		
Aug-18 Swell Rewards Incentive marketing platform n/a n/a \$20.0 n/a n/a	Internet Brands	7endesk		CMCD	Test analysis and automatica analysis a	/-				
	interrice brailes	ZCITOCSK		·	- · · · · · · · · · · · · · · · · · · ·		-			
IPG / Acxiom Zeta Global			Aug-16	Swell Newalus	псениче пагкенну ранотп	rı/a	nya	\$20.0	ri/a	II/d
IFG / ACCIOITI Zeta Giobai	IDG / Acvion	Zota Global								
	IFG / ACXIOITI	Zeta Giobal								

Public	Companies	&	Leading	<b>Platforms</b>
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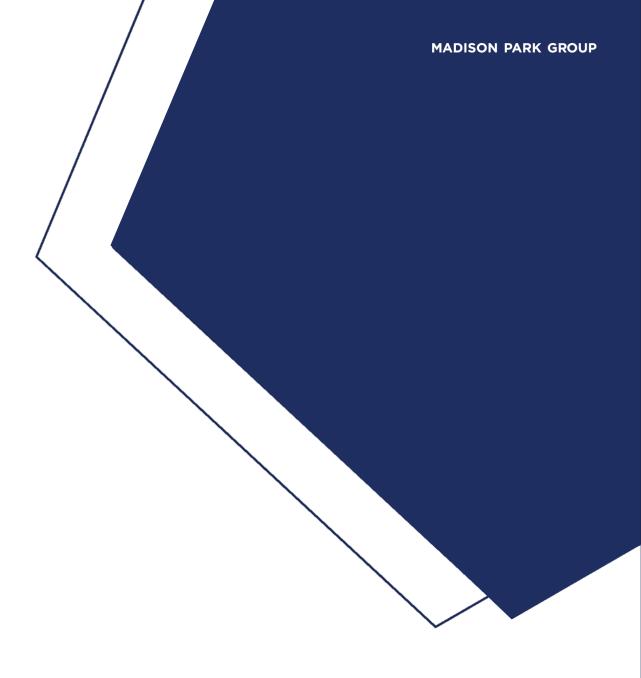
Acquia	Khoros	(\$ ii
ActiveCampaign	LiveRamp	Zer Aug Ma
Adobe	Microsoft	Sep Apr Zet
Amazon	Momentive	Ma Oct Sep
Bynder	Nielsen	Ma Jan Jan Dec
Cision Group	Optimizely	Jul- Aug
CM Group	Pegasystems	
Conductor	Salesforce	
Demandbase	SAP	
Drift	Sitecore	
Dun & Bradstreet	Sprinklr	
HubSpot	Yotpo	
Internet Brands	Zendesk	
IPG / Acxiom	Zeta Global	

(\$ in million	is)	Target Overview	Target Overview				
			Estim	ated	Deal	Deal Val	ue / Est.
Announce	d Target	Description	Revenue	EBITDA	Value	Revenue	EBITDA
Zendesk				Total [	Disclosed M	1&A Deal Va	lue: \$175.6
Aug-21	Cleverly (Assets)	Al-based customer service platform	n/a	n/a	\$8.0	n/a	n/a
May-19	Smooch	Conversation platform for enterprise software developers	n/a	n/a	\$72.0	n/a	n/a
Sep-18	FutureSimple / Base	Customer relationship management and sales software	\$12.0	n/a	\$79.0	6.58x	n/a
Apr-17	Outbound	Communication platform automating digital communications	n/a	n/a	\$16.6	n/a	n/a
Zeta Globa	al			Total [	Disclosed M	1&A Deal Va	lue: \$296.8
Mar-22	ArcaMax	Interest-based newsletter publisher	n/a	n/a	n/a	n/a	n/a
Oct-21	Apptness Media Group	Digital survey and customer engagement platform	\$8.0	n/a	\$65.7	8.21x	n/a
Sep-19	IgnitionOne (Assets)	DSP focused digital marketing platform	\$41.7	n/a	\$21.7	0.52x	n/a
May-19	Sizmek (Assets)	Internet advertising platform focused on advertising agencies	\$54.5	n/a	\$31.9	0.59x	n/a
Jan-19	Temnos	Content analytics and services provider	n/a	n/a	n/a	n/a	n/a
Jan-19	Visto	Online programmatic advertising platform	n/a	n/a	n/a	n/a	n/a
Dec-17	Disqus	Digital discussion platform serving publishers and bloggers	n/a	n/a	\$90.0	n/a	n/a
Jul-17	Boomtrain	Al-based marketing platform	n/a	n/a	\$37.5	n/a	n/a
Aug-16	Acxiom Impact	Provides marketing services via data insights	n/a	n/a	\$50.0	n/a	n/a

**MADISON PARK GROUP** 

VI.

About Us



# Madison Park Group

Advisors to the Technology Economy

# **Growth Stage**

FOCUSED ON TRANSACTIONS WITH \$100-500 MILLION ENTERPRISE VALUE

200 +

**COMPLETED TRANSACTIONS** 

~30%

CROSS-BORDER DEALS (1)

30%+

REPEAT CLIENTS (1)

\$30+

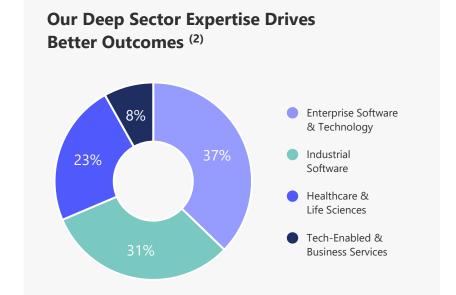
**BILLION IN DEAL VALUE** 

40%+

SPONSOR-BACKED CLIENTS

22

**DEDICATED ADVISORS** 



- Calculated as total clients divided by clients completing more than one transaction with MPG over client relationship, inclusive of investor relationships
- (2) Select deals completed in the last ten years



#### FOCUS

We partner with global technology clients across North America and Europe



#### **EXPERTISE**

We specialize in impacting growth strategies to optimize shareholder value creation



#### STRATEGY

We marry thoughtful corporate strategy planning with stalwart transactional execution



#### RESOURCES

Domain experts with active relationships across +1,500 global investors

# 20+ Years Average Investment Banking & Technology Advisory Experience



Jonathan Adler Managing Director Email | LinkedIn

#### **Highlight Areas of Expertise**

- EHSQ Tech
- ✓ Healthcare & Life Sciences Tech
- Non-Profit & Member Management Software



**Michael Magruder**Managing Director

<u>Email | LinkedIn</u>

#### **Highlight Areas of Expertise**

- Manufacturing Software
- ✓ Supply Chain Tech
- ✓ Sponsor Coverage



Scott Boutwell
Managing Director
Email | LinkedIn

#### **Highlight Areas of Expertise**

- ✓ Construct Tech
- ✓ EHSQ Tech



**Jeff Herriman**Managing Director

<u>Email | LinkedIn</u>

#### **Highlight Areas of Expertise**

✓ Construct Tech



**Rohan Khanna**Managing Director
Email | LinkedIn

#### **Highlight Areas of Expertise**

- Healthcare & Life Sciences Tech
- Managed IT Services
- Supply Chain Tech



**R. Drew Ogden**Managing Director
Email | LinkedIn

#### **Highlight Areas of Expertise**

- ✓ Construct Tech
- Robotics



Christian Vansant Managing Director Email | LinkedIn

#### **Highlight Areas of Expertise**

- Cybersecurity
- Managed IT Services
- ✓ Marketing Tech



Ralph Verrilli
Managing Director
Email | LinkedIn

#### **Highlight Areas of Expertise**

- Engineering Software
- Manufacturing Software
- ✓ IIoT

# Right People, Right Narrative, Right Time









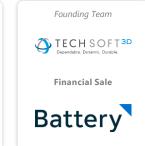










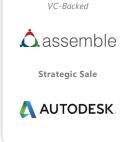


















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Cause & Community Software



**EHSO** 





**Supply Chain Execution** 



See our Q1 2022 M&A Markets Report



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Supply Chain Planning

See our 2022 Report



**Fundraising Market Coverage** 



Cybersecurity



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# Madison Park Group LLC

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#### Sources & Notes

#### **Data Sources**

- 1. Pitchbook
- 2. S&P Capital IQ
- 3. Tracxn
- 4. Public company releases, filings, and earnings transcripts
- 5. TechCrunch
- 6. Barrons

- 7. Investor Presentations Filed with the SEC
- 8. Moody's
- PE Hub

#### Journals & Other Media

- 1. Market Pulse
- 2. Silicon Angle
- 3. San Diego Business Journal
- 4. Forrester

#### Company References

 Miscellaneous company and press releases

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